Development Management
Application No N/14/74979
Your ref
Please ask for Tree Officer
Direct dial 023 8068 8422
Working hours
e-mail trees@eastleigh.gov.uk

Mrs E Given
Fairport Cottage
Lands End Road
Bursledon
Southampton
SO31 8DN

29 August 2014

Town and Country Planning Act 1990
Town and Country Planning (Tree Preservation) (England) Regulations 2012

Application No. N/14/74979

In pursuance of their powers under the above Act and in accordance with your application received on 17 July 2014

the Council, as Local Planning Authority hereby RAISE NO OBJECTION to the following:

Description: Notification of intent: Fell 1no. Cedar
Site: The Anchorage, Lands End Road, Bursledon, Southampton, SO31 8DN

Note to Applicant: When submitted the application form incorrectly identified the tree as a Pine.

L O'Driscoll

Louise O'Driscoll
Head of Development Management

Eastleigh Borough Council Development Management
IMPROVING OUR SERVICES

CUSTOMER QUESTIONNAIRE

The Council is committed to providing a friendly and efficient planning service to all our customers. To help us monitor our performance, could we please ask you to spare a few moments to complete our customer questionnaire.

We value your opinions and would appreciate your participation, as only by knowing your views, will we be able to highlight any areas in need of improvement.

Planning Reference Number Case Officer

YOUR EXPERIENCE WITH DEVELOPMENT CONTROL SERVICE

Please rate your experience by circling a number from 1- 5 where 1 = poor and 5 = excellent

Was your contact with the development control service as			Applicant	Agent	Neighbour
How did you contact the development control service?	In person		Phone	Email	Letter
How easy was it to get in touch with us?	1	2	3	4	5
How helpful were we?	1	2	3	4	5
How efficient do you think we were?	1	2	3	4	5
We aim to listen. Do you think we did?	1	2	3	4	5
Do you think we were honest and open?	1	2	3	4	5
Overall were you satisfied with the service?	1	2	3	4	5

ABOUT THE APPLICATION - Please circle your response where 1 = Strongly Disagree and 5 = Strongly Agree

What was the outcome of the application?	Permitted		Refused	Withdrawn	
I understand the reasons for the decision	1	2	3	4	5
I feel I was treated fairly and my views were listened to	1	2	3	4	5
I was kept informed about the progress of the application	1	2	3	4	5
I feel the application was given adequate publicity	1	2	3	4	5

Did you use the web site? Yes - please answer the following questions No - please go to next question

I found the web site easy to navigate	1	2	3	4	5
The information was readily available to me	1	2	3	4	5
I found the help and advice I needed	1	2	3	4	5
The email service is very useful	1	2	3	4	5

Did you visit the Civic Offices? Yes - Please answer the following questions No

The facilities in the Customer Service Centre are good	1	2	3	4	5
I was given the help and advice I needed	1	2	3	4	5
I found the staff knowledgeable	1	2	3	4	5
The staff were polite	1	2	3	4	5

Do you have any comments or suggestions for improving our service?

Please write your comments below, your answers remain anonymous but if you require a response please include your contact details.

Thank you for taking the time to complete this questionnaire

This questionnaire is available in larger print by request