glulam



Suppliers of laminated timber

APPENDIX 2

Mr & Mrs Jannaway
Tile Barn Farm
Upton Grey
Basingstoke
RG25 2RS

26th October 2011

Dear Mr & Mrs Jannaway

Re: Access to Unit 1, Hound Farm, Netley Abbey.

I am writing following discussions in relation to the access to our unit at the above address.

You will be aware that we are having increasing difficulty with the access into the yard. This is mainly due to the size of the lorries it is necessary for our customers and ourselves to use to transport the beams we supply.

The current arrangement makes it almost impossible to turn safely within our yard. We have had a number of complaints from our neighbours at Weston Plant Services due to the fact that some of our customers use their yard to manoeuvre their lorries around which causes health & safety issues for their own staff and customers. On more than one occasion damage has been done to one of their vehicles by an articulated lorry collecting from us.

As a result of this, on a number of occasions our customers have had to reverse their lorry out onto the main carriageway which is a huge safety risk to the other road users. Please also note that the main road is heavily populated at school times by children walking to and from Hamble School.

Due to the safety issues raised I would be grateful if you would treat this as a matter of urgency. If you need any further information please feel free to contact me.

Yours sincerely

Colin Stainer
Director

Glulam Supplies Ltd Hound Farm, Hound Road, Netley Abbey, Southampton, Hampshire SO31 5FS
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WESTON PLANT SERVICES LTD

257 WEST END ROAD, BITTERNE, SOUTHAMPTON, SO18 6PP
TELEPHONE/FAX NUMBER 02380 452798
EMAIL – info@westonplantservices.co.uk

31.10.2011

Dear Sirs,

After repeatedly asking yourselves verbally to provide more adequate space in your own yard for your delivery and collection vehicles to turn around, we still have large articulated and rigid vehicles using our yard to turn in. As you are well aware, this action has in the past caused our Company no end of problems which include many occasions where our vehicles have been damaged, some of which have been settled by Insurance, some not because of proof, repeated damage to our main entrance gate, and damage that we as a Company have to continually repair to safeguard the security of the premises.

No effort has been made to improve this situation, so it is with regret we are notifying yourselves and landlords that we intend to barricade the area in question, to avoid any further disturbance. This will leave your vehicles no alternative other than to reverse out onto the main carriageway.

We will give a deadline of 30 days upon receipt of this letter for your reply and a further 30 days to initiate a resolution to this situation.

Yours faithfully,

S. Carr