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**EAST HORTON BUSINESS PARK
KNOWLE LANE, FAIR OAK
NOISE MANAGEMENT PLAN**

Technical Report: R9791-2 Rev 0

Date: 21st June 2023

For: Parsons Construction Ltd
Wangfield Nurseries,
Wangfield Lane,
Curdridge,
Southampton,
SO32 2DA

EAST HORTON BUSINESS PARK - NOISE MANAGEMENT PLAN

NMP Rev 1 – June 2023

This document presents a Noise Management Plan for East Horton Business Park, Knowle Lane, Fair Oak.

The objective of this document is to ensure that noise from the site is minimised and that vehicles operate efficiently and effectively when serving the site, thereby minimising any incidence of potential disruption from potential noise disturbance to local residents.

This plan should be reviewed as a minimum every two years or when changes are made to site operations.

Noise Management Actions

The site will be operational during the hours 07:00 – 18:00 Monday to Friday and 08:00 – 13:00 on Saturdays only with no operation on Sundays or Bank Holidays.

Contact details for the site manager will be displayed at the site entrance.

Relevant signage will be installed, reminding those accessing the site of the Noise Management Plan (NMP) principles.

All new tenants must be provided with a copy of this document. A lease clause is included to ensure that tenant's activity does not create nuisance or disturbance to residential neighbours.

Tenants will be required to ensure that all vehicles, plant and machinery on site shall be maintained in accordance with manufacturers' specifications at all times.

Reminders to minimise noise emissions will be included in briefings to tenants on a regular basis. These procedures will be logged and made available to the LPA on request.

No tannoy / public address system will be utilised on the site.

Site Access Road

The site access road will be subject to a speed limit of 10 mph with appropriate signage posted and maintained.

The surface of the access road and external yard shall be maintained in good order.

Deliveries and Collections

Deliveries and collections will take place during the site operating hours specified above only.

From a transport assessment for the site, it is understood that use of this site will generate in the region of 364 vehicle movements (combined arrivals and departures) over a 11-hour daily period (07:00 – 18:00) with approximately 10% being HGV movements. The maximum number of vehicle movements anticipated during the peak morning period (08:00 to 09:00 hours) is 34. The maximum number of vehicle movements anticipated during the peak rush hour period (17:00 to 18:00 hours) is 24.

Manoeuvring of vehicles will be minimised and gears should be engaged in a quiet manner. Engine noise should be kept to a minimum with gentle acceleration and gentle application of brakes.

Where possible, the operator will endeavour to use broadband (white noise) reversing alarms on vehicles.

HGVs and other vehicles will not be left to idle unnecessarily, and horns must not be used other than when required in an emergency.

Vehicle radios must be switched off prior to entering the site.

Vehicle doors should be closed without excessive force.

There will be no shouting in the external loading bays.

Loading / unloading operations will take place within designated loading bays adjacent to the service doors to units only as shown in blue below. Where practicable, vehicles will be reversed into the building for loading / unloading.

If necessary, rubber mats will be used to minimise noise from transfer of goods / materials using cage trolleys or similar.

Operation of Units

Where safe and practicable, doors to the industrial units will remain closed when noisy operations are underway internally.

Noisy operations, including jet washing, will not be permitted in external loading bay areas.



Complaints Procedure

Any and all complaints relating to noise will be logged using the form provided overleaf.

An investigation will be undertaken to identify whether the complaint relates to noise from the site. If it does, the site manager will be informed.

Action will then be taken to remedy the situation and reduce the risk of recurrence.

The complainant will be informed of the outcome of the investigation.

Results from subjective evaluations and any noise measurements undertaken, where applicable, will be recorded.

Noise Complaint Log:

Date of Incident		Time of Incident		Weather conditions at time of incident	
Date of Complaint		Time of complaint			
<u>Complainant</u>					
Name		Address		Contact details	
<u>Nature of Complaint</u>					

Signed:.....

Details of Investigation				
Action Taken				
Future Actions				
Reporting	Complainant	Site Staff	Management	EA

Signed:..... (Site manager)