

## Harrison, Liz

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**From:** Martin Hubbard <Martin.Hubbard@steergroup.com>  
**Sent:** 18 May 2026 12:12  
**To:** Gammer, Nick  
**Cc:** McCart, Gemma; Adam Connor; john; Steve Thurston; Jon Williams; Alice Twynning; Harrison, Liz  
**Subject:** Navigator Quarter - Updated Travel Plan

Hi Nick,

Please find below a link to download the Updated Navigator Quarter Travel Plan which addresses the points raised in the HCC response dated 6 March 2026.

 [26.05.18 Updated NQ Travel Plan](#)

The Table below sets out the key changes that have been made in response to HCC comments.

| No | HCC Comment - 6 March 2026                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Steer Response – Updated Travel Plan paras                                                                                                                                                                                                                          |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | The distances from the site to public transport is unlikely to encourage take up of bus and train travel. Within the Travel Plan, there are currently no clear measures to facilitate overcoming the barrier related to the distances to the bus stop and the train station.                                                                                                                                                                                                                         | See paras 4.13 – 4.20 covering Micromobility and the bus service/ shuttle bus. See para 4.22 onwards relating to northern active travel link.                                                                                                                       |
| 2  | Although the availability of Micromobility services could facilitate overcoming the distances to public transport, other than the provision of parking spaces, there is no mention of working with a Micromobility providers to facilitate the basing of micromobility services at the site. The Applicant would need to ensure that there are a sufficient number of that bikes and e-scooters, that they have a fully charged battery and are available for travel between bus stops and the site. | See paras 4.13 – 4.15                                                                                                                                                                                                                                               |
| 3  | The current proposal of reducing parking spaces only once staff members take up car share could be strengthened through consideration of a permit parking system. The push for more stringent parking measures assumes that there are alternatives for people including the bus shuttle service and micromobility services, highlighting the importance of these.                                                                                                                                    | Car parking is proposed in accordance with the standards. There are no plans to reduce this or run a permit scheme.                                                                                                                                                 |
| 4. | The Applicant should enter into negotiations/ discussions with Micromobility providers to encourage use of these services; there needs to be a budget set aside for:<br>1. If initially Micromobility providers do not consider the site viable<br>2. Any improvements to Bus stops to facilitate use.<br>3. For staff discounts to encourage staff to use the services.<br>A contribution to cover points 1 and 2 above could be appropriate; the LHA is open to discussions in this regard.        | Points 1 and 2. No further revisions are proposed further to those being included within the S106 and detailed in the Travel Plan.<br>Point 3 – see Micromobility sections 4.13 – 4.15. Also see paras 4.16 – 4.20 on the shuttle bus which will be a free service. |

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|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|
|    | <p>Point 3 is a Travel Plan measures and should be included within the Framework Travel Plan.</p> <p>Not everyone is physically able to use micromobility services, therefore a free circular staff shuttle bus that can ferry staff to Airport parkway station and Eastleigh station could be considered, unless/ until public transport provides for these journeys.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                 |
| 4. | <p>Monitoring &amp; review</p> <p>HCC also has guidance drawn from the DfT on when the surveys should be undertaken. The DfT offers the following definition for a neutral monitoring period:</p> <p>“Surveys should typically be carried out during a ‘neutral’, or representative, month avoiding main and local holiday periods, local school holidays and half terms, and other abnormal traffic periods. Neutral periods are defined as Mondays to Thursdays from March through to November (excluding August), provided adequate lighting is available, and avoiding the weeks before/after Easter, the Thursday before and all of the week of a bank holiday, and the school holidays.”</p> <p>Surveys</p> <p>TRICS SAM surveys are required for years 1, 3 and 5. These surveys complement the annual staff survey and should also be reflected in the monitoring schedule. TRICS SAM surveys are a HCC policy; please see HCC’s guidance on Travel Plans.</p> | See paras 8.8 – 8.13                            |
| 5. | <p>Action Plan:</p> <p>Incentives for site users to complete the annual surveys will need to be added; this can be a retail voucher.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Row 2 of Table 9.1 now added.                   |
| 6. | <p>Action Plan:</p> <p>The Sustainable Travel Vouchers budget should be separated from other activities such as bike doctors for clarity.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | See Table 9.1 – Sustainable Travel contribution |
| 7. | <p>Action Plan:</p> <p>The cost for the site wide TPC should be increased, as it is expected that the final Full (unit specific) Travel Plan will come to an end 5 years after occupation of the last unit. The TPC also has a number of units to liaise with and support, which in itself would require additional funding outside of the TPMs.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | See Table 9.1 – TPC section.                    |
| 8. | <p>Fees:</p> <p>Fees section is missing</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | See Table 9.1 – end two columns.                |
| 9. | <p>Travel Plan Duration.</p> <p>5 years from the occupation of the final qualifying unit.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | See para 8.2.                                   |

Kind regards,

Martin

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