

I have reviewed the information submitted as part of the application and even though we have received the proposed location of the air heat pump (as shown in the elevations plan produced by Octopus Energy dated 02/04/2024), we could not locate any details of the proposed air heat pump (i.e. product specification sheet) or the MCS020 assessment to determine that the equipment comply with the noise standards (link to MCS020 assessment can be found here [MCS-020.pdf \(mcscertified.com\)](#)).

Without this information beforehand, we are unable to determine that any relevant adverse impacts in terms of noise from the heat pump have been identified, assessed, and addressed. Therefore, we hold objection to the proposed installation of the air source heat pump until more information is provided on this regard.