



HALEBOURNE CARE GROUP LTD

Caring for your Future

13/09/24

To whom it may concern

Re: Mobility Scooter use in Care Homes

Dear Sir/Madam,

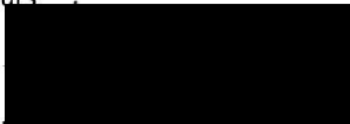
With regards usage of Scooters in our operating Homes, it is very minimal. In a typical 70 Bed home we expect either one or two in use by residents (who may demand them) when the home is fully occupied.

The Care Home Manager will carry out a 'risk assessment' to determine whether the Resident who has requested use of a scooter is suitable and has the faculties to use one

Care Homes are typically not 'Scooter Friendly' for the following reasons:-

- There are a number of secure access doors in corridors on all floors in a care home and to stop and start/maneuver a scooter through a double set of doors is not easy/practical
- All residents have access to wheelchairs and walking aids/frames within the building and grounds
- Scooters cannot be used in Lifts in the building so they are no use to residents who would be reliant on their use for any floors above ground floor
- Residents are mostly not permitted to leave the Home unaccompanied and/or in a scooter to visit a local shop or amenity as their 'health conditions' typically do not permit that
- External spaces/gardens whilst accommodating a scooter on pathways; they typically will conflict with other residents on foot or using wheelchairs'

Yours


Rob Stone (Operations Director)

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