

1. **Customer Visits with Vehicles:** Yes, customers will be visiting our site with their vehicles to have tyres changed.
2. **Other Vehicle Maintenance:** No, our primary service will be tyre changing, and no other vehicle maintenance or servicing will take place on site.
3. **Tools and Equipment:** 3. We will have a combination of battery-powered tools and an air compressor on site in our mobile van to ensure efficiency in our operations.
4. **Proposed Hours and Days of Operation:** Our proposed hours of operation are 8 AM - 6 PM Monday to Saturday. 9 AM - 3 PM on Sunday
5. **Staff on Site:** We anticipate having up to 2 to 3 staff members on site at any one time.
6. **Appointment System:** Customers will have the option to attend at any time, though we will also implement an appointment system to manage flow and reduce wait times efficiently.
7. **Customer Presence During Service:** Customers will be able to stay with their vehicles while the work is being done. We will have a designated waiting area for them.
8. **Parking for Vehicles:** Vehicles that are not being worked on will be parked in a designated area on site, managed by our staff to ensure smooth operations and control.
9. **External Lighting:** Yes, we will require external lighting to ensure visibility and safety during our operating hours.
10. **New Tyre Storage:** New tyres will be stored on site. We intend to receive deliveries on a monthly basis to maintain sufficient stock.
11. **Old Tyre Disposal:** Old tyres will be stored in a designated area on site until they are collected for disposal according to local regulations and recycling standards.
12. **On-Site Tools and Equipment:** Tools and equipment will not be kept on site overnight, they will be stored within the mobile van and kept in a secure location.