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Will Mullins
Vistry Southern
Central 40, Lime Tree Way,
Chineham Park,
Basingstoke
RG24 8GU

Date: 16th January 2025
Reference: R10956-1 Rev 0

Dear Will,

Re: Boorley Green Gateway – Convenience Store Noise Management Plan

Further to recent correspondence, please find attached a noise management plan intended to allow discharge of Condition 29 of planning consent F/19/86233 which relates to convenience store delivery and unloading activities.

This follows on from our planning report R7472-1 Rev 2 for the development.

I trust the above is in order. Please call if you have any queries.

Yours sincerely
For 24 Acoustics Ltd

Aileen Reed BEng MIOA
Principal Consultant

NOISE MANAGEMENT PLAN NMP Rev 0 - January 2025

This document presents a Noise Management Plan for Boorley Green Gateway Convenience Store in accordance with Condition 29 of the planning consent for this site (F/19/86233).

The objective of this document is to ensure that noise from deliveries to and unloading activities at the store are minimised and that vehicles operate efficiently and effectively when serving the site, thereby minimising any potential for noise disturbance to local residents.

This plan should be reviewed as a minimum every two years or when changes are made to site operations.

Noise Management Scheme

The store will operate during the hours 07:00 – 23:00 Monday to Saturday and 10:00 – 18:00 on Sundays and Public/Bank Holidays only, in accordance with Condition 31.

Deliveries to the site will take place in accordance with Condition 30 of the planning consent as follows.

Deliveries with vehicles of a Gross Vehicle Weight greater than 3.5 tonnes will take place during the hours 09:00 – 18:00 Monday to Saturdays excluding Public/Bank Holidays only.

Deliveries with vehicles no greater than 3.5 tonnes Gross Vehicle Weight will take place between 07:00 – 20:00 Mondays to Saturdays excluding Public/Bank Holidays only.

No deliveries will be made to the store on Sundays.

The surface of the delivery area shall be maintained in good order. Heavy rubber matting (eg 4mm Regupol High Impact Mat) will be used in the delivery area where cage trollies will be moved.

HGVs and other vehicles will not be left to idle unnecessarily, and horns must not be used other than when required in an emergency.

Vehicle doors should be closed without excessive force.

There will be no shouting in the delivery yard.

The store is currently leased by Asda but should the tenant change, any new tenant must be provided with a copy of this document and a lease clause included to ensure that tenant's activity complies with this plan.

Complaints Procedure

Contact details for the site manager will be displayed at the site entrance. Any and all complaints relating to noise will be logged and investigated. Results from subjective evaluations and any noise measurements undertaken, where applicable, will be recorded.

A sample sheet to log communications from residents is shown below.

Noise Complaint Log:

Date of Incident		Time of Incident		Weather conditions at time of incident	
Date of Complaint		Time of complaint			
Complainant					
Name		Address		Contact details	
Nature of Complaint					

Signed:.....

Details of Investigation					
Action Taken					
Future Actions					
Reporting	Complainant	Site Staff	Management	EA	

Signed:..... (Store Manager)