

Renewal of Planning Consent for Dog Grooming Parlour 33 Upper Northam Road, Hedge End, Southampton,

Noise management plan

(a) The process for arrival and departures of dogs.

- **The dogs will arrive on a lead with the customer for their appointment, and 30 minutes will be added to estimated grooming time to avoid too many dogs at any one time. We phone the customer to collect their dog when the grooming is finished.**
- (b) Dealing with distressed dogs
If a dog is too distressed we will phone the customer to collect their dog, although we will walk the dog on a lead, provide water, a blanket in a waiting dog cage and settle the dog.
- (c) The number of appointments a day, and scheduling the appointments.
The appointments a day is depending on the breed/size and condition of the dogs coat, averaging 5 dogs a day and scheduling 30 minutes added to grooming time to avoid too many dogs on site at any one time.
- (d) Provisions for dogs not being groomed but are on site, including of any kennels & association of care for these dogs.
For dogs on site there will be 2 cages each with a blanket and water bowl inside, the dog will have a short walk on a lead whilst waiting for pickup.
- (e) The number of dogs on site at any one time, including dogs being groomed and dogs waiting for collection or appointments.
There could be in a case where 2 customers are late collecting their dogs this will be 4 dogs at any 1 time.
- (f) Details when dogs are allowed out of the building, and how these dogs are controlled when out of the building and on site.
The dogs are allowed out of the building if they are having a walk/break on a lead by the groomer and when the customer arrives/collects the dog on a lead.