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To whom it may concern:

I am currently the Senior Security Manager for Whitman Laboratories and Estee Lauder Companies EMEA Region. The role includes auditing and ensuring the suitability of logistics companies and their storage facilities, a task that I have performed for the past sixteen years.

CCW Services Ltd is the only UK supplier for the Storage and Distribution of finished retail products and Bulk/Mass stock for Whitman Laboratories Limited, the UK manufacturing arm of the Estee Lauder Company. The high value nature of these products require extremely high security standards both for storage and transportation. CCW Services site at Broadway Farm, Broadoak, Botley, is the only approved UK site for this purpose. Whilst some of the security features remain confidential, there are currently no other facilities in the UK that meet the current security requirements for storage and distribution outside of the manufacturing plant.

The Broadway Farm site has some very specific security features which allow the storage of the goods described above, in a temperature controlled, fully security monitored environment, including 24 hour 7 day security guard coverage. Additionally there are strict security requirements around the type of HGV vehicles and trailers, with specific confidential security features, which cannot be stored or parked outside of the site except when delivering to Estee Lauder premises. One of the current advantages of the site is the ability to park vehicles within the onsite protected area, reducing public access, which deters speculative and organized crime.

There are currently ongoing negotiations between CCW Services and Estee Lauder regarding future work contracts and this is subject to suitable capacity of operations continuing on the Broadway farm site. Should there be a reduction in parking apron at the site then this would negatively impact the viability of the ongoing use of the site at Broadway Farm by the Estee Lauder Companies including the likely relocation of the storage and logistics operation to the European Hub in Oevel, Belgium.

Yours faithfully



Matthew Keates
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