

403B

TASTY HOUSE & Tasty House
C/O MRS SENTING
1 RIVERSIDE
BISHOPSTOKE
SO50 6LP

508414ZJJ00111/35/B



Your customer number



Invoice number



Payment reference



Date 06 Oct 2016

Your metered bill for 05 April 2016 to 05 October 2016

This is a summary of your bill for water supplied to and wastewater taken away from your property.

What you've been charged for
From 05 April 2016 to 05 October 2016

VAT at 20.0%

Total for this invoice

Amount to pay now

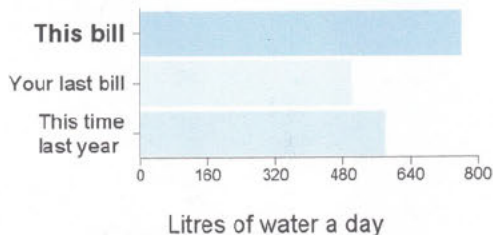
Please see your account summary for a full account breakdown

Your prompt payment is appreciated

Payment due by 16
October 2016

Your water use

Over the last seven months your business
used on average **761** litres a day



Why is my bill higher than usual?

There can be a number of reasons why you may have used more water than usual, including the following:

- Are more people living in your home?
- Have you had visitors staying with you?
- Have you had problems such as a dripping tap or leaking washing machine?
- Have you carried out building work, repairs or home improvements?
- Have you used your washing machine more than usual?
- Have you regularly used a hosepipe or sprinkler?
- Have you regularly filled up a paddling pool?
- Have you installed appliances or equipment that uses a lot of water?

If these situations do not apply to you, please phone us on **0330 303 0277** so we can help you find out why your bill is higher than usual.

TASTY HOUSE & Tasty House
C/O MRS SENTING
1 RIVERSIDE
BISHOPSTOKE
SO50 6LP

Your customer number

[REDACTED]

Invoice number

[REDACTED]

Payment reference

[REDACTED]

Date 27 Feb 2017

Your final metered bill for 06 October 2016 to 31 March 2017

This is a summary of your bill for water supplied to and wastewater taken away from your property.

What you've been charged for
From 06 October 2016 to 31 March 2017

[REDACTED]

VAT at 20.0%

[REDACTED]

Total for this invoice

[REDACTED]

Amount to pay now

[REDACTED]

Please see your account summary for a full account breakdown

This is your final bill from Southern Water

Payment of this bill is due by 09 March 2017

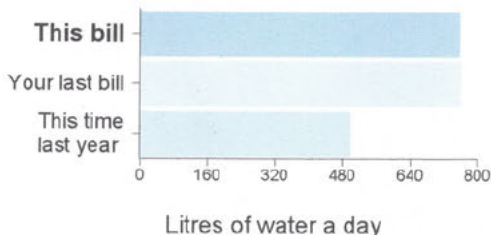
For further information and guidance relating to this bill please refer to the covering letter and Questions and Answers.

Your prompt payment is appreciated

Payment due by 09 March 2017

Your water use

Over the last six months your business
used on average **757** litres a day



How we can help

For further information and guidance relating to this bill please refer to the covering letter and supporting questions and answers.

Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 9 June 2017

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Your water services invoice

1 April – 18 May 2017 (47 days, average £3.00 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£0.00
Payments received	£0.00
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	

Total amount now due

 Your payment of is now due

A

Actual meter read

This invoice is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.



Ways to pay



Direct debit and eBilling

The simplest way to pay is by direct debit. It'll ensure you stay on top of bills and minimise paperwork. Visit business-stream.co.uk/direct-debit to sign up.



Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.



Internet banking and BACS

Reference number: 2745609

Sort code: 30-00-02

Account number: 03029919

Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site.

Visit business-stream.co.uk/online-payment. You can also pay by post or at any bank. Visit business-stream.co.uk to find out how.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions. Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924. Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit www.ofwat.co.uk

Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £43.16	1 Apr 17 – 17 May 17	47 days	0.118246	S	[REDACTED]
Volumetric water charge					
Actual reading	18 Apr 17	9719			
Estimated reading	1 Apr 17	9707			
= Volume used this period		12.00 m ³			
Actual reading	18 May 17	9740			
Actual reading	18 Apr 17	9719			
= Volume used this period		21.00 m ³			
Charges	1 Apr 17 – 18 Apr 17	12.00 m ³	1.310700	S	[REDACTED]
Charges	18 Apr 17 – 18 May 17	21.00 m ³	1.310700	S	[REDACTED]
Total water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

Waste water charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £34.20	1 Apr 17 – 17 May 17	47 days	0.093699	Z	[REDACTED]
Volumetric waste water charge					
Charges	1 Apr 17 – 18 Apr 17	11.40 m ³	2.340100	Z	[REDACTED]
based on 95.00 % of water usage figure					
Charges	18 Apr 17 – 18 May 17	19.95 m ³	2.340100	Z	[REDACTED]
based on 95.00 % of water usage figure					
Total waste water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Drainage charges		Units	Rate	VAT	Charge
Surface water drainage					
Yearly fee	1 Apr 17 – 17 May 17	47 days		Z	[REDACTED]
Highway drainage					
Yearly fee	1 Apr 17 – 17 May 17	47 days		Z	[REDACTED]
Total drainage charges					[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

Your charges in detail (continued)



Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:

Post: Customer relations team, Business Stream, 7 Lochside View, Edinburgh EH12 9DH.

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The Consumer Council for Water

If you have followed our complaints process but are still unhappy, the Consumer Council for Water offers free independent advice. You can visit their website ccwater.org.uk, call them on 0300 034 2222, or write to them at Consumer Council for Water, c/o 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ

Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 18 October 2017

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

18 May – 16 October 2017 (151 days, average £3.38 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	

Total amount now due

 Your payment of is now due

A

Actual meter read

This invoice is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.



Ways to pay



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Call and Pay

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Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

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The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £43.16 18 May 17 – 15 Oct 17	151 days	0.118246	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Actual reading 16 Oct 17	9861
Actual reading 18 May 17	9740
= Volume used this period	121.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges 18 May 17 – 16 Oct 17	121.00 m ³	1.310700	S	[REDACTED]
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Total water charges				[REDACTED]
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Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £34.20 18 May 17 – 15 Oct 17	151 days	0.093699	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges 18 May 17 – 16 Oct 17	114.95 m ³	2.340100	Z	[REDACTED]
based on 95.00 % of water usage figure				

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges				[REDACTED]
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Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 18 May 17 – 15 Oct 17	151 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 18 May 17 – 15 Oct 17	151 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges				[REDACTED]
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Subtotal				[REDACTED]
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VAT at 20%				[REDACTED]
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Total charges this period				[REDACTED]
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VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

? Need help?

Complaints

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 2 February 2018

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

16 October 2017 – 1 February 2018 (108 days, average £4.17 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

A

Actual meter read

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Ways to pay



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Internet banking and BACS

Reference number: 2745609

Sort code: 30-00-02

Account number: 03029919

Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

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The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £43.16 16 Oct 17 – 31 Jan 18	108 days	0.118246	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Actual reading	1 Feb 18	9970		
Actual reading	16 Oct 17	9861		
= Volume used this period		109.00 m ³		

The charge for the recorded amount of water you've used, measured by your meter.

Charges	16 Oct 17 – 1 Feb 18	109.00 m ³	1.310700	S	[REDACTED]
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Total water charges					[REDACTED]
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Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £34.20 16 Oct 17 – 31 Jan 18	108 days	0.093699	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges	16 Oct 17 – 1 Feb 18	103.55 m ³	2.340100	Z	[REDACTED]
based on 95.00 % of water usage figure					

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges					[REDACTED]
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Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 16 Oct 17 – 31 Jan 18	108 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 16 Oct 17 – 31 Jan 18	108 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges					[REDACTED]
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Subtotal					[REDACTED]
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VAT at 20%					[REDACTED]
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Total charges this period					[REDACTED]
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VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

? Need help?

Complaints

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 10 July 2018

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

10 April – 9 July 2018 (90 days, average £4.03 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.

£

Ways to pay

DD

Direct debit and eBilling

The simplest way to pay is by direct debit. It'll ensure you stay on top of bills and minimise paperwork. Visit business-stream.co.uk/direct-debit to sign up.



Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.

BACS

Internet banking and BACS

Reference number: 2745609

Sort code: 30-00-02

Account number: 03029919

Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

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The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £45.10 10 Apr 18 – 8 Jul 18	90 days	0.123562	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading 9 Jul 18	124
Actual reading 10 Apr 18	41
= Volume used this period	83.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges 10 Apr 18 – 9 Jul 18	83.00 m ³	1.372900	S	[REDACTED]
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Total water charges				[REDACTED]
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Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £35.91 10 Apr 18 – 8 Jul 18	90 days	0.098384	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges 10 Apr 18 – 9 Jul 18	78.85 m ³	2.457900	Z	[REDACTED]
based on 95.00 % of water usage figure				

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges				[REDACTED]
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Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 10 Apr 18 – 8 Jul 18	90 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 10 Apr 18 – 8 Jul 18	90 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges				[REDACTED]
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Subtotal				[REDACTED]
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VAT at 20%				[REDACTED]
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Total charges this period				[REDACTED]
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VAT on our charges

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Customer reference / invoice no

Invoice / tax point date: 16 October 2018

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Your water services invoice

9 July – 12 October 2018 (95 days, average £2.95 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£0.00
Payments received	£0.00
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£0.00
VAT	£0.00
Total charges this period	£0.00

 We look forward to receiving your payment of £0.00

A

Actual meter read

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Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £45.10 9 Jul 18 – 11 Oct 18	95 days	0.123562	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Actual reading 12 Oct 18	186
Estimated reading 9 Jul 18	124
= Volume used this period	62.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges 9 Jul 18 – 12 Oct 18	62.00 m ³	1.372900	S	[REDACTED]
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Total water charges				[REDACTED]
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Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £35.91 9 Jul 18 – 11 Oct 18	95 days	0.098384	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges 9 Jul 18 – 12 Oct 18	58.90 m ³	2.457900	Z	[REDACTED]
based on 95.00 % of water usage figure				

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges				[REDACTED]
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Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 9 Jul 18 – 11 Oct 18	95 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 9 Jul 18 – 11 Oct 18	95 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges				[REDACTED]
-------------------------------	--	--	--	------------

Subtotal				[REDACTED]
-----------------	--	--	--	------------

VAT at 20%				[REDACTED]
------------	--	--	--	------------

Total charges this period				[REDACTED]
----------------------------------	--	--	--	------------

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

? Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:

Post: Customer relations team, Business Stream, 7 Lochside View, Edinburgh EH12 9DH.

Online: Via our website business-stream.co.uk

The Consumer Council for Water

If you have followed our complaints process but are still unhappy, the Consumer Council for Water offers free independent advice. You can visit their website ccwater.org.uk, call them on 0300 034 2222, or write to them at Consumer Council for Water, c/o 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ

Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 9 January 2019

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

12 October 2018 – 8 January 2019 (88 days, average £3.75 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.

£

Ways to pay

DD

Direct debit and eBilling

The simplest way to pay is by direct debit. It'll ensure you stay on top of bills and minimise paperwork. Visit business-stream.co.uk/direct-debit to sign up.



Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.

BACS

Internet banking and BACS

Reference number: 2745609

Sort code: 30-00-02

Account number: 03029919

Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site.

Visit business-stream.co.uk/online-payment. You can also pay by post or at any bank. Visit business-stream.co.uk to find out how.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions. Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924. Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit www.ofwat.co.uk

Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £45.10 12 Oct 18 – 7 Jan 19	88 days	0.123562	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading 8 Jan 19	261
Actual reading 12 Oct 18	186
= Volume used this period	75.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges 12 Oct 18 – 8 Jan 19	75.00 m ³	1.372900	S	[REDACTED]
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Total water charges				[REDACTED]
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Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £35.91 12 Oct 18 – 7 Jan 19	88 days	0.098384	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges 12 Oct 18 – 8 Jan 19	71.25 m ³	2.457900	Z	[REDACTED]
based on 95.00 % of water usage figure				

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges				[REDACTED]
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Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 12 Oct 18 – 7 Jan 19	88 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 12 Oct 18 – 7 Jan 19	88 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges				[REDACTED]
-------------------------------	--	--	--	------------

Subtotal				[REDACTED]
-----------------	--	--	--	------------

VAT at 20%				[REDACTED]
------------	--	--	--	------------

Total charges this period				[REDACTED]
----------------------------------	--	--	--	------------

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 10 May 2019

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Your water services invoice

8 January – 9 May 2019 (121 days, average £3.60 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.

£

Ways to pay

DD

Direct debit and eBilling

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Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site. Visit business-stream.co.uk/online-payment. You can also pay by post or at any bank. Visit business-stream.co.uk to find out how.



Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.

BACS

Internet banking and BACS

Reference number: 2745609

Sort code: 30-00-02

Account number: 03029919

Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions. Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924. Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit www.ofwat.co.uk

Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £45.10	8 Jan 19 – 31 Mar 19	83 days	0.123562	S	[REDACTED]
Yearly fee £45.33	1 Apr 19 – 8 May 19	38 days	0.123852	S	[REDACTED]
Volumetric water charge					
Estimated reading	9 May 19	359			
Estimated reading	8 Jan 19	261			
= Volume used this period		98.00 m ³			
Charges	8 Jan 19 – 31 Mar 19	67.00 m ³	1.372900	S	[REDACTED]
Charges	1 Apr 19 – 9 May 19	31.00 m ³	1.379700	S	[REDACTED]
Total water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

Waste water charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £35.91	8 Jan 19 – 31 Mar 19	83 days	0.098384	Z	[REDACTED]
Yearly fee £36.92	1 Apr 19 – 8 May 19	38 days	0.100874	Z	[REDACTED]
Volumetric waste water charge					
Charges	8 Jan 19 – 31 Mar 19	63.65 m ³	2.457900	Z	[REDACTED]
based on 95.00 % of water usage figure					
Charges	1 Apr 19 – 9 May 19	29.45 m ³	2.526200	Z	[REDACTED]
based on 95.00 % of water usage figure					
Total waste water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Drainage charges		Units	Rate	VAT	Charge
Surface water drainage					
Yearly fee	8 Jan 19 – 31 Mar 19	83 days		Z	[REDACTED]
Yearly fee	1 Apr 19 – 8 May 19	38 days		Z	[REDACTED]
Highway drainage					
Yearly fee	8 Jan 19 – 31 Mar 19	83 days		Z	[REDACTED]
Yearly fee	1 Apr 19 – 8 May 19	38 days		Z	[REDACTED]
Total drainage charges					[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

Your charges in detail (continued)

? Need help?

Complaints

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TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 9 July 2019
Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP
Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16
Our VAT number: 945 8508 85
Page 1 of 2

Your water services invoice

9 May – 8 July 2019 (60 days, average £3.61 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£0.00
Payments received	£0.00
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£0.00 ¹
VAT	£0.00
Total charges this period	£0.00

 We look forward to receiving your payment of £0.00



Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.



Ways to pay



Direct debit and eBilling

The simplest way to pay is by direct debit. It'll ensure you stay on top of bills and minimise paperwork. Visit business-stream.co.uk/direct-debit to sign up.



Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.



Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream
Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site. Visit business-stream.co.uk/online-payment. You can also pay by post or at any bank. Visit business-stream.co.uk to find out how.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.
Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit www.ofwat.co.uk

Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £45.33 9 May 19 – 7 Jul 19	60 days	0.123852	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading 8 Jul 19	407
Estimated reading 9 May 19	359
= Volume used this period	48.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges 9 May 19 – 8 Jul 19	48.00 m ³	1.379700	S	[REDACTED]
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Total water charges

Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £36.92 9 May 19 – 7 Jul 19	60 days	0.100874	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges 9 May 19 – 8 Jul 19	45.60 m ³	2.526200	Z	[REDACTED]
based on 95.00 % of water usage figure				

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges

Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 9 May 19 – 7 Jul 19	60 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 9 May 19 – 7 Jul 19	60 days		Z	[REDACTED]
--------------------------------	---------	--	---	------------

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges

Subtotal

VAT at 20%

Total charges this period

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

? Need help?

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 24 October 2019

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

8 July – 22 October 2019 (106 days, average £6.25 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

A

Actual meter read

This invoice is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.



Ways to pay



Direct debit and eBilling

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Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.



Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site. Visit business-stream.co.uk/online-payment. You can also pay by post or at any bank. Visit business-stream.co.uk to find out how.

The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £45.33 8 Jul 19 – 21 Oct 19	106 days	0.123852	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Actual reading 22 Oct 19	561
Estimated reading 8 Jul 19	407
= Volume used this period	154.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges 8 Jul 19 – 22 Oct 19	154.00 m ³	1.379700	S	[REDACTED]
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Total water charges				[REDACTED]
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Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £36.92 8 Jul 19 – 21 Oct 19	106 days	0.100874	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges 8 Jul 19 – 22 Oct 19	146.30 m ³	2.526200	Z	[REDACTED]
based on 95.00 % of water usage figure				

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges				[REDACTED]
----------------------------------	--	--	--	------------

Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 8 Jul 19 – 21 Oct 19	106 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 8 Jul 19 – 21 Oct 19	106 days		Z	[REDACTED]
---------------------------------	----------	--	---	------------

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges				[REDACTED]
-------------------------------	--	--	--	------------

Subtotal				[REDACTED]
-----------------	--	--	--	------------

VAT at 20%				[REDACTED]
------------	--	--	--	------------

Total charges this period				[REDACTED]
----------------------------------	--	--	--	------------

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

? Need help?

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 9 January 2020

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

22 October 2019 – 8 January 2020 (78 days, average £4.42 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.

£

Ways to pay

DD

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BACS

Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

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Pay online

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The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £45.33 22 Oct 19 – 7 Jan 20	78 days	0.123852	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading 8 Jan 20	639
Actual reading 22 Oct 19	561
= Volume used this period	78.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges 22 Oct 19 – 8 Jan 20	78.00 m ³	1.379700	S	[REDACTED]
------------------------------	----------------------	----------	---	------------

Total water charges				[REDACTED]
----------------------------	--	--	--	------------

Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £36.92 22 Oct 19 – 7 Jan 20	78 days	0.100874	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges 22 Oct 19 – 8 Jan 20	74.10 m ³	2.526200	Z	[REDACTED]
based on 95.00 % of water usage figure				

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges				[REDACTED]
----------------------------------	--	--	--	------------

Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 22 Oct 19 – 7 Jan 20	78 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 22 Oct 19 – 7 Jan 20	78 days		Z	[REDACTED]
---------------------------------	---------	--	---	------------

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges				[REDACTED]
-------------------------------	--	--	--	------------

Subtotal				[REDACTED]
-----------------	--	--	--	------------

VAT at 20%				[REDACTED]
------------	--	--	--	------------

Total charges this period				[REDACTED]
----------------------------------	--	--	--	------------

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

? Need help?

Complaints

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Online: Via our website business-stream.co.uk

The Consumer Council for Water

If you have followed our complaints process but are still unhappy, the Consumer Council for Water offers free independent advice. You can visit their website ccwater.org.uk, call them on 0300 034 2222, or write to them at Consumer Council for Water, c/o 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ

Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 22 April 2020

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Your water services invoice

8 January – 20 April 2020 (103 days, average £2.56 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

A

Actual meter read

This invoice is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.



Ways to pay



Direct debit and eBilling

The simplest way to pay is by direct debit. It'll ensure you stay on top of bills and minimise paperwork. Visit **business-stream.co.uk/direct-debit** to sign up.



Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.



Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site. Visit **business-stream.co.uk/online-payment**. You can also pay by post or at any bank. Visit **business-stream.co.uk** to find out how.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions. Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924. Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit www.ofwat.co.uk

Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £45.33	8 Jan 20 – 31 Mar 20	84 days	0.123852	S	[REDACTED]
Yearly fee £47.60	1 Apr 20 – 19 Apr 20	19 days	0.130411	S	[REDACTED]
Volumetric water charge					
Actual reading	20 Apr 20	696			
Estimated reading	8 Jan 20	639			
= Volume used this period		57.00 m ³			
Charges	8 Jan 20 – 31 Mar 20	46.00 m ³	1.379700	S	[REDACTED]
Charges	1 Apr 20 – 20 Apr 20	11.00 m ³	1.422500	S	[REDACTED]
Total water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

Waste water charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £36.92	8 Jan 20 – 31 Mar 20	84 days	0.100874	Z	[REDACTED]
Yearly fee £6.68	1 Apr 20 – 19 Apr 20	19 days	0.018301	Z	[REDACTED]
Volumetric waste water charge					
Charges	8 Jan 20 – 31 Mar 20	43.70 m ³	2.526200	Z	[REDACTED]
based on 95.00 % of water usage figure					
Charges	1 Apr 20 – 20 Apr 20	10.45 m ³	2.207100	Z	[REDACTED]
based on 95.00 % of water usage figure					
Total waste water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Drainage charges		Units	Rate	VAT	Charge
Surface water drainage					
Yearly fee	8 Jan 20 – 31 Mar 20	84 days		Z	[REDACTED]
Yearly fee	1 Apr 20 – 19 Apr 20	19 days		Z	[REDACTED]
Highway drainage					
Yearly fee	8 Jan 20 – 31 Mar 20	84 days		Z	[REDACTED]
Yearly fee	1 Apr 20 – 19 Apr 20	19 days		Z	[REDACTED]
Total drainage charges					[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

Your charges in detail (continued)

? Need help?

Complaints

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 9 July 2020

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

20 April – 8 July 2020 (79 days, average £3.74 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.

£

Ways to pay

DD

Direct debit and eBilling

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Call and Pay

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BACS

Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

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Pay online

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £47.60 20 Apr 20 – 7 Jul 20	79 days	0.130411	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading 8 Jul 20	768
Actual reading 20 Apr 20	696
= Volume used this period	72.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges 20 Apr 20 – 8 Jul 20	72.00 m ³	1.422500	S	[REDACTED]
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Total water charges

Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £6.68 20 Apr 20 – 7 Jul 20	79 days	0.018301	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges 20 Apr 20 – 8 Jul 20	68.40 m ³	2.207100	Z	[REDACTED]
based on 95.00 % of water usage figure				

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges

Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 20 Apr 20 – 7 Jul 20	79 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 20 Apr 20 – 7 Jul 20	79 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges

Subtotal

VAT at 20%	[REDACTED]
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Total charges this period

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

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Customer reference / invoice no

Invoice / tax point date: 20 October 2020

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Your water services invoice

8 July – 16 October 2020 (100 days, average £2.55 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

A

Actual meter read

This invoice is based on an actual read. To ensure the accuracy of future bills, you can submit your own readings, as long as it's safe to access your meter, on **business-stream.co.uk/meter-reading**. If your water is not provided by us, we will receive reads from your other supplier.



Ways to pay



Direct debit and eBilling

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Call and Pay

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Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

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The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge	
Yearly fee £47.60	8 Jul 20 – 15 Oct 20	100 days	0.130411	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Actual reading	16 Oct 20	828
Estimated reading	8 Jul 20	768
= Volume used this period		60.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges	8 Jul 20 – 16 Oct 20	60.00 m ³	1.422500	S	[REDACTED]
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Total water charges

Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge	
Yearly fee £6.68	8 Jul 20 – 15 Oct 20	100 days	0.018301	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges	8 Jul 20 – 16 Oct 20	57.00 m ³	2.207100	Z	[REDACTED]
based on 95.00 % of water usage figure					

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges

Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge	
Yearly fee	8 Jul 20 – 15 Oct 20	100 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee	8 Jul 20 – 15 Oct 20	100 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges

Subtotal

VAT at 20%					[REDACTED]
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Total charges this period

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.



Need help?

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 9 January 2021

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

16 October 2020 – 8 January 2021 (84 days, average £3.08 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

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£

Ways to pay

DD

Direct debit and eBilling

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BACS

Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

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The water experts

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Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.
Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit www.ofwat.co.uk

Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £47.60 16 Oct 20 – 7 Jan 21	84 days	0.130411	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading 8 Jan 21	890
Actual reading 16 Oct 20	828
= Volume used this period	62.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges 16 Oct 20 – 8 Jan 21	62.00 m ³	1.422500	S	[REDACTED]
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Total water charges				[REDACTED]
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Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge
Yearly fee £6.68 16 Oct 20 – 7 Jan 21	84 days	0.018301	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges 16 Oct 20 – 8 Jan 21	58.90 m ³	2.207100	Z	[REDACTED]
based on 95.00 % of water usage figure				

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges				[REDACTED]
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Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge
Yearly fee 16 Oct 20 – 7 Jan 21	84 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee 16 Oct 20 – 7 Jan 21	84 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges				[REDACTED]
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Subtotal				[REDACTED]
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[REDACTED]				[REDACTED]
------------	--	--	--	------------

Total charges this period				[REDACTED]
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VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

? Need help?

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 15 April 2021

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Your water services invoice

8 January – 13 April 2021 (95 days, average £3.37 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

A

Actual meter read

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Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £47.60	8 Jan 21 – 31 Mar 21	83 days	0.130411	S	[REDACTED]
Yearly fee £49.15	1 Apr 21 – 12 Apr 21	12 days	0.134658	S	[REDACTED]
Volumetric water charge					
Actual reading	13 Apr 21	967			
Estimated reading	8 Jan 21	890			
= Volume used this period		77.00 m ³			
Charges	8 Jan 21 – 31 Mar 21	67.00 m ³	1.422500	S	[REDACTED]
Charges	1 Apr 21 – 13 Apr 21	10.00 m ³	1.476100	S	[REDACTED]
Total water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

Waste water charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £6.68	8 Jan 21 – 31 Mar 21	83 days	0.018301	Z	[REDACTED]
Yearly fee £7.04	1 Apr 21 – 12 Apr 21	12 days	0.019288	Z	[REDACTED]
Volumetric waste water charge					
Charges	8 Jan 21 – 31 Mar 21	63.65 m ³	2.207100	Z	[REDACTED]
based on 95.00 % of water usage figure					
Charges	1 Apr 21 – 13 Apr 21	9.50 m ³	2.267200	Z	[REDACTED]
based on 95.00 % of water usage figure					
Total waste water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Drainage charges		Units	Rate	VAT	Charge
Surface water drainage					
Yearly fee	8 Jan 21 – 31 Mar 21	83 days		Z	[REDACTED]
Yearly fee	1 Apr 21 – 12 Apr 21	12 days		Z	[REDACTED]
Highway drainage					
Yearly fee	8 Jan 21 – 31 Mar 21	83 days		Z	[REDACTED]
Yearly fee	1 Apr 21 – 12 Apr 21	12 days		Z	[REDACTED]
Total drainage charges					[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

Your charges in detail (continued)



Need help?

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 20 July 2021

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

13 April – 19 July 2021 (97 days, average £3.23 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.

£

Ways to pay

DD

Direct debit and eBilling

The simplest way to pay is by direct debit. It'll ensure you stay on top of bills and minimise paperwork. Visit business-stream.co.uk/direct-debit to sign up.



Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.

BACS

Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site. Visit business-stream.co.uk/online-payment. You can also pay by post or at any bank. Visit business-stream.co.uk to find out how.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions. Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924. Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit www.ofwat.co.uk

Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £49.15	13 Apr 21 – 18 Jul 21	97 days	0.134658	S	[REDACTED]
Volumetric water charge					
Estimated reading	19 Jul 21	1040			
Actual reading	13 Apr 21	967			
= Volume used this period		73.00 m ³			
Charges	13 Apr 21 – 19 Jul 21	73.00 m ³	1.476100	S	[REDACTED]
Total water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

Waste water charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £7.04	13 Apr 21 – 18 Jul 21	97 days	0.019288	Z	[REDACTED]
Volumetric waste water charge					
Charges	13 Apr 21 – 19 Jul 21	69.35 m ³	2.267200	Z	[REDACTED]
based on 95.00 % of water usage figure					
Total waste water charges					[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Drainage charges		Units	Rate	VAT	Charge
Surface water drainage					
Yearly fee	13 Apr 21 – 18 Jul 21	97 days		Z	[REDACTED]
Highway drainage					
Yearly fee	13 Apr 21 – 18 Jul 21	97 days		Z	[REDACTED]
Total drainage charges					[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

? Need help?

Complaints

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Customer reference [REDACTED]

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 23 October 2021

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

19 July – 21 October 2021 (94 days, average £2.95 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	[REDACTED]
Payments received	[REDACTED]
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	[REDACTED]
VAT	[REDACTED]
Total charges this period	[REDACTED]



We look forward to receiving your payment of [REDACTED]

A

Actual meter read

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Ways to pay



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Call and Pay

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Internet banking and BACS

Reference number: 2745609

Sort code: 30-00-02

Account number: 03029919

Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

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The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge	
Yearly fee £49.15	19 Jul 21 – 20 Oct 21	94 days	0.134658	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Actual reading	21 Oct 21	1104
Estimated reading	19 Jul 21	1040
= Volume used this period		64.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges	19 Jul 21 – 21 Oct 21	64.00 m ³	1.476100	S	[REDACTED]
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Total water charges					[REDACTED]
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Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge	
Yearly fee £7.04	19 Jul 21 – 20 Oct 21	94 days	0.019288	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges	19 Jul 21 – 21 Oct 21	60.80 m ³	2.267200	Z	[REDACTED]
based on 95.00 % of water usage figure					

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges					[REDACTED]
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Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge	
Yearly fee	19 Jul 21 – 20 Oct 21	94 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee	19 Jul 21 – 20 Oct 21	94 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges					[REDACTED]
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Subtotal					[REDACTED]
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VAT at 20%					[REDACTED] 2
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Total charges this period					[REDACTED]
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VAT on our charges

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 19 January 2022

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

21 October 2021 – 18 January 2022 (89 days, average £3.19 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

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BACS

Internet banking and BACS

Reference number: 2745609

Sort code: 30-00-02

Account number: 03029919

Account name: Business Stream

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge	
Yearly fee £49.15	21 Oct 21 – 17 Jan 22	89 days	0.134658	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading	18 Jan 22	1170
Actual reading	21 Oct 21	1104
= Volume used this period		66.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges	21 Oct 21 – 18 Jan 22	66.00 m ³	1.476100	S	[REDACTED]
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Total water charges					[REDACTED]
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Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge	
Yearly fee £7.04	21 Oct 21 – 17 Jan 22	89 days	0.019288	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges	21 Oct 21 – 18 Jan 22	62.70 m ³	2.267200	Z	[REDACTED]
based on 95.00 % of water usage figure					

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges					[REDACTED]
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Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge	
Yearly fee	21 Oct 21 – 17 Jan 22	89 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee	21 Oct 21 – 17 Jan 22	89 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges					[REDACTED]
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Subtotal					[REDACTED]
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VAT at 20%					[REDACTED]
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Total charges this period					[REDACTED]
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VAT on our charges

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 9 April 2022

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Your water services invoice

18 January – 7 April 2022 (79 days, average £3.41 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

A

Actual meter read

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Ways to pay



Direct debit and eBilling

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Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

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The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £49.15	18 Jan 22 – 31 Mar 22	73 days	0.134658	S	
Volumetric water charge					
Actual reading	7 Apr 22	1233			
Estimated reading	18 Jan 22	1170			
= Volume used this period		63.00 m ³			
Charges	18 Jan 22 – 31 Mar 22	58.00 m ³	1.476100	S	
Charges	1 Apr 22 – 7 Apr 22	5.00 m ³	1.545000	S	
Total water charges					

pumps that supply water to your property.

The charge for the recorded amount of water you've used, measured by your meter.

Waste water charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £7.04	18 Jan 22 – 31 Mar 22	73 days	0.019288	Z	
Yearly fee £7.40	1 Apr 22 – 6 Apr 22	6 days	0.020274	Z	
Volumetric waste water charge					
Charges	18 Jan 22 – 31 Mar 22	55.10 m ³	2.267200	Z	
based on 95.00 % of water usage figure					
Charges	1 Apr 22 – 7 Apr 22	4.75 m ³	2.225200	Z	
based on 95.00 % of water usage figure					
Total waste water charges					

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Drainage charges		Units	Rate	VAT	Charge
Surface water drainage					
Yearly fee	18 Jan 22 – 31 Mar 22	73 days		Z	
Yearly fee	1 Apr 22 – 6 Apr 22	6 days		Z	
Highway drainage					
Yearly fee	18 Jan 22 – 31 Mar 22	73 days		Z	
Yearly fee	1 Apr 22 – 6 Apr 22	6 days		Z	
Total drainage charges					

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Subtotal					
VAT at 20%					
Total charges this period					

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

Your charges in detail (continued)



Need help?

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 19 July 2022

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

7 April – 18 July 2022 (102 days, average £3.24 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

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£

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Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

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The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge	
Yearly fee £51.61	7 Apr 22 – 17 Jul 22	102 days	0.141397	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading	18 Jul 22	1309
Actual reading	7 Apr 22	1233
= Volume used this period		76.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges	7 Apr 22 – 18 Jul 22	76.00 m ³	1.545000	S	[REDACTED]
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Total water charges					[REDACTED]
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Waste water charges

Fixed waste water charge

Yearly fee £7.40	7 Apr 22 – 17 Jul 22	102 days	0.020274	Z	[REDACTED]
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A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges	7 Apr 22 – 18 Jul 22	72.20 m ³	2.225200	Z	[REDACTED]
based on 95.00 % of water usage figure					

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges					[REDACTED]
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Drainage charges

Surface water drainage

Yearly fee	7 Apr 22 – 17 Jul 22	102 days		Z	[REDACTED]
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As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee	7 Apr 22 – 17 Jul 22	102 days		Z	[REDACTED]
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges					[REDACTED]
-------------------------------	--	--	--	--	------------

Subtotal					[REDACTED]
-----------------	--	--	--	--	------------

VAT at 20%					[REDACTED]
------------	--	--	--	--	------------

Total charges this period					[REDACTED]
----------------------------------	--	--	--	--	------------

VAT on our charges

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Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 12 October 2022

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

18 July – 10 October 2022 (84 days, average £3.69 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

A

Actual meter read

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Sort code: 30-00-02
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You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site. Visit **business-stream.co.uk/online-payment**. You can also pay by post or at any bank. Visit **business-stream.co.uk** to find out how.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions. Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924. Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit www.ofwat.co.uk

Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £51.61	18 Jul 22 – 9 Oct 22	84 days	0.141397	S

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Actual reading	10 Oct 22	1381
Estimated reading	18 Jul 22	1309
= Volume used this period		72.00 m ³

Charges	18 Jul 22 – 10 Oct 22	72.00 m ³	1.545000	S
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Water charges

Waste water charges

Fixed waste water charge

Yearly fee £7.40	18 Jul 22 – 9 Oct 22	84 days	0.020274	Z
------------------	----------------------	---------	----------	---

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges	18 Jul 22 – 10 Oct 22	68.40 m ³	2.225200	Z
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based on 95.00 % of water usage figure

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges

Drainage charges

Surface water drainage

Yearly fee	18 Jul 22 – 9 Oct 22	84 days		Z
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As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee	18 Jul 22 – 9 Oct 22	84 days		Z
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges

Subtotal

VAT at 20%

Total charges this period

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.



Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:

Post: Customer relations team, Business Stream, 7 Lochside View, Edinburgh EH12 9DH.

Online: Via our website business-stream.co.uk

The Consumer Council for Water

If you have followed our complaints process but are still unhappy, the Consumer Council for Water offers free independent advice. You can visit their website ccwater.org.uk, call them on 0300 034 2222, or write to them at Consumer Council for Water, c/o 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ

Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 19 January 2023

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

10 October 2022 – 18 January 2023 (100 days, average £3.38 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.

£

Ways to pay

DD

Direct debit and eBilling

The simplest way to pay is by direct debit. It'll ensure you stay on top of bills and minimise paperwork. Visit business-stream.co.uk/direct-debit to sign up.



Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.

BACS

Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site. Visit business-stream.co.uk/online-payment. You can also pay by post or at any bank. Visit business-stream.co.uk to find out how.

The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge
Yearly fee £51.61	10 Oct 22 – 17 Jan 23	100 days	0.141397	S

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading	18 Jan 23	1459
Actual reading	10 Oct 22	1381
= Volume used this period		78.00 m ³

	Units	Rate	VAT	Charge
Charges	10 Oct 22 – 18 Jan 23	78.00 m ³	1.545000	S

Waste water charges

Fixed waste water charge

Yearly fee £7.40	10 Oct 22 – 17 Jan 23	100 days	0.020274	Z
------------------	-----------------------	----------	----------	---

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges	10 Oct 22 – 18 Jan 23	74.10 m ³	2.225200	Z
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based on 95.00 % of water usage figure

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges

Drainage charges

Surface water drainage

Yearly fee	10 Oct 22 – 17 Jan 23	100 days		Z
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As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee	10 Oct 22 – 17 Jan 23	100 days		Z
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This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges

Subtotal

VAT at 20%				
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Total charges this period

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.



Need help?

Complaints

If for any reason you feel your query hasn't been resolved as expected, you can make a complaint and escalate your concerns to our customer relations team:

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For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

[REDACTED]

[REDACTED] 2023

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh SO50 6LP

Your water services invoice

18 January - 18 April 2023 (91 days)

Your account summary

Your previous balance	[REDACTED]
Payments received	[REDACTED]
Your balance brought forward	[REDACTED]

Your charges this period (see page 2 for details)

Water services charges	[REDACTED]
VAT at 20%	[REDACTED]
Total charges this period	[REDACTED]



Your new account balance [REDACTED]

Changes to your 2023/ 24 charges



Like all water retailers, we review our charges every year. As a result, you'll see some changes to the charges included in your bill from 1 April 2023. Find out more information at business-stream.co.uk/charges

Carbon consumption



Based on this period your annual carbon consumption is **301.74kgCO₂e/yr**, based on National Government statistics.

Ways to pay



Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit business-stream.co.uk/direct-debit or call us on **0330 123 2000**.

Online

Visit business-stream.co.uk/pay-online with your debit or credit card details.

By phone

Call **0330 123 2000** to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number:
2745609 / 2167191

Payment slip

Complete the enclosed payment slip and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

Alternatively, you can send a cheque, and the completed payment slip enclosed, to **Business Stream, PO Box 17381, Edinburgh EH12 1GT**. Cheques should be payable to 'Business Stream' and include your customer reference number on the back. Please don't send cash in the post and allow 10 days for payment to be processed. For more information, visit business-stream.co.uk/ways-to-pay

7 Lochside View, Edinburgh, EH12 9DH | business-stream.co.uk

Naturally different.

Scottish Water Business Stream Limited trading as Business Stream. Registered in Scotland. Company no. SC294924. Registered office address and principal place of business: 7 Lochside View, Edinburgh, EH12 9DH. Ofwat, the Water Services Regulation, is the regulator of the water sector in England and Wales. For more information visit ofwat.gov.uk. Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available at business-stream.co.uk/yorkshire/useful-info. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.

Your charges in detail

Meter number / meter size: 98AQ352243 / 20mm

Water charges

Fixed water charge

Yearly fee £51.61	18 Jan 23 - 31 Mar 23	73 days	0.141397	S	
Yearly fee £85.90	1 Apr 23 - 18 Apr 23	18 days	0.234699	S	

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge

Estimated reading	19 Apr 23	1533			
Estimated reading	18 Jan 23	1459			
= volume used this period		74 m ³			
Charges	18 Jan 23 - 31 Mar 23	59.363 m ³	1.545	S	
Charges	1 Apr 23 - 18 Apr 23	14.637 m ³	1.6105	S	

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Total water charges

Waste water & drainage charges

Fixed waste water charge

Yearly fee £7.40	18 Jan 23 - 31 Mar 23	73 days	0.020274	Z	
Yearly fee £52.58	1 Apr 23 - 18 Apr 23	18 days	0.143661	Z	

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge

Charges	18 Jan 23 - 31 Mar 23	56.395 m ³	2.2252	Z	
Based on 95% of water usage figure					
Charges	1 Apr 23 - 18 Apr 23	13.905 m ³	2.2758	Z	
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage

Charges	18 Jan 23 - 31 Mar 23	73 days		Z	
Based on the annual charge of £22.97					
Charges	1 Apr 23 - 18 Apr 23	18 days		Z	
Based on the annual charge of £24.19					

This is a fee for the cost of collecting and treating rain water which goes in to the public water and sewerage system from your premises.

Highway drainage

Charges	18 Jan 23 - 31 Mar 23	73 days		Z	
Based on the annual charge of £11.49					
Charges	1 Apr 23 - 18 Apr 23	18 days		Z	
Based on the annual charge of £12.09					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges

Subtotal

VAT at 20%

Total charges this period

Most of our services are zero-rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

We're here to help



Contact us today

If you'd like to speak to one of our friendly advisers, visit business-stream.co.uk/contact-us to find out how to get in touch.

Making a complaint

If you feel your query hasn't been resolved as expected, you can make a complaint and we'll escalate your concerns to our Customer Relations Team. You can raise a complaint at business-stream.co.uk/make-a-complaint or by letter to Customer Relations Team, Business Stream, 7 Lochside View, Edinburgh, EH12 9DH.

The Consumer Council for Water

If you've followed our complaints process and remain dissatisfied, The Consumer Council for Water can offer you free independent advice. Visit ccwater.org.uk, call 0300 034 2222 or write to The Consumer Council for Water, c/o 1st Floor, Victoria Square House, Victoria Square, Birmingham, B2 4AJ.

Helpful information



Emergency

If you have a water emergency, go to business-stream.co.uk/emergencies

Improving your bill accuracy

It's important to us that you receive accurate bills. If you have a meter you can help by submitting regular meter reads. Visit business-stream.co.uk/contact-us

Got a question?

We're here to help. That's why we make managing your water services as effortless as possible. You can find a range of frequently asked questions at business-stream.co.uk/help

Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at business-stream.co.uk/water-efficiency

For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

Invoice / tax point date: 19 July 2023

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh SO50 6LP

Your water services invoice

19 April - 18 July 2023 (91 days, average £2.81 per day)

Your account summary

Your previous balance	
Payments received	£0.00
Your balance brought forward	

Your charges this period (see page 2 for details)

Water services charges	
VAT at 20%	
Total charges this period	



We look forward to receiving your payment of £244.26

Water efficiency toolkit



We're committed to supporting our customers to reduce their water usage by up to 20%. Download our free water efficiency workplace tools at business-stream.co.uk/water-efficiency

Carbon consumption



Based on this period your annual carbon consumption is 207.95kgCO₂e/yr, based on National Government statistics.

Ways to pay



Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit business-stream.co.uk/direct-debit or call us on 0330 123 2000.

Online

Visit business-stream.co.uk/pay-online with your debit or credit card details.

By phone

Call 0330 123 2000 to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number: 2745609 / 2894580

Payment slip

Complete the enclosed payment slip and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

Alternatively, you can send a cheque, and the completed payment slip enclosed, to **Business Stream, PO Box 17381, Edinburgh EH12 1GT**. Cheques should be payable to 'Business Stream' and include your customer reference number on the back. Please don't send cash in the post and allow 10 days for payment to be processed. For more information, visit business-stream.co.uk/ways-to-pay

7 Lochside View, Edinburgh, EH12 9DH | business-stream.co.uk

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Your charges in detail

Meter number / meter size: 98AQ352243 / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £85.90	19 Apr 23 - 18 Jul 23	91 days	0.234699	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge					
Actual reading	21 Apr 23	1513			
Estimated reading	19 Apr 23	1533			
= volume used this period		-20 m ³			
Estimated reading	19 Jul 23	1584			
Actual reading	21 Apr 23	1513			
= volume used this period		71 m ³			
Charges	19 Apr 23 - 20 Apr 23	-20 m ³	1.6105	S	[REDACTED]
Charges	21 Apr 23 - 18 Jul 23	71 m ³	1.6105	S	[REDACTED]
Total water charges					[REDACTED]

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Waste water & drainage charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £52.58	19 Apr 23 - 18 Jul 23	91 days	0.143661	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge					
Charges	19 Apr 23 - 20 Apr 23	-19 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					
Charges	21 Apr 23 - 18 Jul 23	67.45 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage					
Charges	19 Apr 23 - 18 Jul 23	91 days		Z	[REDACTED]
Based on the annual charge of £24.19					

This is a fee for the cost of collecting and treating rain water which goes in to the public water and sewerage system from your premises.

Highway drainage					
Charges	19 Apr 23 - 18 Jul 23	91 days		Z	[REDACTED]
Based on the annual charge of £12.09					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges					[REDACTED]
---	--	--	--	--	------------

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

Most of our services are zero-rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

We're here to help



Contact us today

If you'd like to speak to one of our friendly advisers, visit business-stream.co.uk/contact-us to find out how to get in touch.

Making a complaint

If you feel your query hasn't been resolved as expected, you can make a complaint and we'll escalate your concerns to our Customer Relations Team. You can raise a complaint at business-stream.co.uk/make-a-complaint or by letter to Customer Relations Team, Business Stream, 7 Lochside View, Edinburgh, EH12 9DH.

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Got a question?

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Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at business-stream.co.uk/water-efficiency

Payment Slip

Cashiers stamp and initials

No. Cheques

Fee

Your Account No. [REDACTED]

Total amount now due [REDACTED]

Please complete this bank giro credit and take it to a bank branch or post office to pay by cash, card or cheque.



9826023800027456099

Signature _____

Date _____

Business Stream
Lloyds Bank plc
Head Office Collection Account

bank giro credit

CASH

CHEQUE

£

30-00-00

0023284

73

Please do not fold this counterfoil or mark or write below this line



For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no



Invoice / tax point date: 19 October 2023

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Customer support hub



We're here to help and we're committed to making a positive difference to our customers, so you can save water, save time, and save money. Find out more in our Support Hub. Visit business-stream.co.uk/customer-support

Carbon consumption



Based on this period your annual carbon consumption is **262.16kgCO₂e/yr**, based on National Government statistics.

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh SO50 6LP

Your water services invoice

19 July - 18 October 2023 (92 days, average £3.41 per day)

Your account summary

Your previous balance	
Payments received	
Your balance brought forward	£0.00

Your charges this period (see page 2 for details)

Water services charges	
VAT at 20%	
Total charges this period	



We look forward to receiving your payment of



Ways to pay



Direct Debit

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Online

Visit business-stream.co.uk/pay online with your debit or credit card details.

By phone

Call 0330 123 2000 to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number: 2745609 / 3520298

Payment slip

Complete the enclosed payment slip and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

Alternatively, you can send a cheque, and the completed payment slip enclosed, to **Business Stream, PO Box 17381, Edinburgh EH12 1GT**. Cheques should be payable to 'Business Stream' and include your customer reference number on the back. Please don't send cash in the post and allow 10 days for payment to be processed. For more information, visit business-stream.co.uk/ways-to-pay

PO Box 17381, Edinburgh, EH12 1GT | business-stream.co.uk

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Your charges in detail

Meter number / meter size: 98AQ352243 / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £85.90	19 Jul 23 - 18 Oct 23	92 days	0.234699	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge					
Estimated reading	19 Oct 23	1649			
Estimated reading	19 Jul 23	1584			
= volume used this period		65 m ³			
Charges	19 Jul 23 - 18 Oct 23	65 m ³	1.6105	S	[REDACTED]

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Total water charges					[REDACTED]
----------------------------	--	--	--	--	------------

Waste water & drainage charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £52.58	19 Jul 23 - 18 Oct 23	92 days	0.143661	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge					
Charges	19 Jul 23 - 18 Oct 23	61.75 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage					
Charges	19 Jul 23 - 18 Oct 23	92 days		Z	[REDACTED]
Based on the annual charge of £24.19					

This is a fee for the cost of collecting and treating rain water which goes in to the public water and sewerage system from your premises.

Highway drainage					
Charges	19 Jul 23 - 18 Oct 23	92 days		Z	[REDACTED]
Based on the annual charge of £12.09					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges					[REDACTED]
---	--	--	--	--	------------

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

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We're here to help



Contact us today

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The Consumer Council for Water

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Helpful information



Emergency

If you have a water emergency, go to business-stream.co.uk/emergencies

Improving your bill accuracy

It's important to us that you receive accurate bills. If you have a meter you can help by submitting regular meter reads. Visit business-stream.co.uk/contact-us

Got a question?

We're here to help. That's why we make managing your water services as effortless as possible. You can find a range of frequently asked questions at business-stream.co.uk/help

Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at business-stream.co.uk/water-efficiency

Payment Slip

Cashiers stamp and initials

No. Cheques

Fee

Your Account No.

Total amount now due

Signature Date

30-00-00

bank giro credit 

CASH

CHEQUE

Please do not fold this counterfoil or mark or write below this line

Customer reference / invoice no

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 19 January 2023

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

10 October 2022 – 18 January 2023 (100 days, average £3.38 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	
Payments received	
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	
VAT	
Total charges this period	



We look forward to receiving your payment of

E

Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.

£

Ways to pay

DD

Direct debit and eBilling

The simplest way to pay is by direct debit. It'll ensure you stay on top of bills and minimise paperwork. Visit business-stream.co.uk/direct-debit to sign up.



Call and Pay

Our automated system lets you call us 24/7 to make a payment over the phone by credit or debit card. Call us on 0330 123 2000.

BACS

Internet banking and BACS

Reference number: 2745609

Sort code: 30-00-02

Account number: 03029919

Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site.

Visit business-stream.co.uk/online-payment. You can also pay by post or at any bank. Visit business-stream.co.uk to find out how.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/EnglandWalesTerms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.

Scottish Water Business Stream Limited, 7 Lochside View, Edinburgh, EH12 9DH. Registered in Scotland SC294924.

Ofwat (the Water Services Regulation Authority) is the regulator of the water sector in England and Wales. For more information visit www.ofwat.co.uk

Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge	
Yearly fee £51.61	10 Oct 22 – 17 Jan 23	100 days	0.141397	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading	18 Jan 23	1459
Actual reading	10 Oct 22	1381
= Volume used this period		78.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges	10 Oct 22 – 18 Jan 23	78.00 m ³	1.545000	S	[REDACTED]
---------	-----------------------	----------------------	----------	---	------------

Total water charges					[REDACTED]
----------------------------	--	--	--	--	------------

Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge	
Yearly fee £7.40	10 Oct 22 – 17 Jan 23	100 days	0.020274	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges	10 Oct 22 – 18 Jan 23	74.10 m ³	2.225200	Z	[REDACTED]
based on 95.00 % of water usage figure					

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges					[REDACTED]
----------------------------------	--	--	--	--	------------

Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge	
Yearly fee	10 Oct 22 – 17 Jan 23	100 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee	10 Oct 22 – 17 Jan 23	100 days		Z	[REDACTED]
------------	-----------------------	----------	--	---	------------

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges					[REDACTED]
-------------------------------	--	--	--	--	------------

Subtotal					[REDACTED]
-----------------	--	--	--	--	------------

VAT at 20%					[REDACTED]
------------	--	--	--	--	------------

Total charges this period					[REDACTED]
----------------------------------	--	--	--	--	------------

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

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Customer reference / invoice no

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Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh
SO50 6LP

Invoice / tax point date: 19 January 2023

Supply address: 1 R VERS DE, B SHOPSTOKE,
SO50 6LP

Supply point ID / waste supply point ID:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 2

Your water services invoice

10 October 2022 – 18 January 2023 (100 days, average £3.38 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£0.00
Payments received	£0.00
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£0.00
VAT	£0.00
Total charges this period	£0.00



We look forward to receiving your payment of £0.00

E

Estimated invoice

This invoice is based on an estimated read. If we receive an actual read, we will use it to calculate your next bill. You can submit your own readings, as long as it's safe to access your meter, on business-stream.co.uk/meter-reading. If your water is not provided by us, we will receive reads from your other supplier.

£

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DD

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Internet banking and BACS

Reference number: 2745609
Sort code: 30-00-02
Account number: 03029919
Account name: Business Stream

Please send your remittance advice to cashiers@business-stream.co.uk



Pay online

You can pay by credit or debit card instantly and securely online with my business stream or via our WorldPay site. Visit business-stream.co.uk/online-payment. You can also pay by post or at any bank. Visit business-stream.co.uk to find out how.

The water experts

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Your charges in detail

Meter number / meter size: 98AQ352243 SCHLUMBE / 20mm

Water charges

Fixed water charge

	Units	Rate	VAT	Charge	
Yearly fee £51.61	10 Oct 22 – 17 Jan 23	100 days	0.141397	S	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charge

Estimated reading	18 Jan 23	1459
Actual reading	10 Oct 22	1381
= Volume used this period		78.00 m ³

The charge for the recorded amount of water you've used, measured by your meter.

Charges	10 Oct 22 – 18 Jan 23	78.00 m ³	1.545000	S	[REDACTED]
---------	-----------------------	----------------------	----------	---	------------

Total water charges					[REDACTED]
----------------------------	--	--	--	--	------------

Waste water charges

Fixed waste water charge

	Units	Rate	VAT	Charge	
Yearly fee £7.40	10 Oct 22 – 17 Jan 23	100 days	0.020274	Z	[REDACTED]

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charge

Charges	10 Oct 22 – 18 Jan 23	74.10 m ³	2.225200	Z	[REDACTED]
based on 95.00 % of water usage figure					

The charge for the amount of waste water removed from your property, based on a proportion of the water measured by your meter.

Total waste water charges					[REDACTED]
----------------------------------	--	--	--	--	------------

Drainage charges

Surface water drainage

	Units	Rate	VAT	Charge	
Yearly fee	10 Oct 22 – 17 Jan 23	100 days		Z	[REDACTED]

As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage

Yearly fee	10 Oct 22 – 17 Jan 23	100 days		Z	[REDACTED]
------------	-----------------------	----------	--	---	------------

This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

Total drainage charges					[REDACTED]
-------------------------------	--	--	--	--	------------

Subtotal					[REDACTED] 1
-----------------	--	--	--	--	--------------

VAT at 20%					[REDACTED]
------------	--	--	--	--	------------

Total charges this period					[REDACTED]
----------------------------------	--	--	--	--	------------

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

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Complaints

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For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

[REDACTED]

Invoice / tax point date: 19 April 2023

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Your water services invoice

18 January - 18 April 2023 (91 days)

Your account summary

Your previous balance	[REDACTED]
Payments received	[REDACTED]
Your balance brought forward	[REDACTED]

Your charges this period (see page 2 for details)

Water services charges	[REDACTED]
VAT at 20%	[REDACTED]
Total charges this period	[REDACTED]



Your new account balance [REDACTED]

Changes to your 2023/ 24 charges



Like all water retailers, we review our charges every year. As a result, you'll see some changes to the charges included in your bill from 1 April 2023. Find out more information at business-stream.co.uk/charges

Carbon consumption



Based on this period your annual carbon consumption is **301.74kgCO₂e/yr**, based on National Government statistics.

Ways to pay



Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit business-stream.co.uk/direct-debit or call us on **0330 123 2000**.

Online

Visit business-stream.co.uk/pay-online with your debit or credit card details.

By phone

Call **0330 123 2000** to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number:
2745609 / 2167191

Payment slip

Complete the enclosed payment slip and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

Alternatively, you can send a cheque, and the completed payment slip enclosed, to **Business Stream, PO Box 17381, Edinburgh EH12 1GT**. Cheques should be payable to 'Business Stream' and include your customer reference number on the back. Please don't send cash in the post and allow 10 days for payment to be processed. For more information, visit business-stream.co.uk/ways-to-pay

7 Lochside View, Edinburgh, EH12 9DH | business-stream.co.uk

Naturally different.

Scottish Water Business Stream Limited trading as Business Stream. Registered in Scotland. Company no. SC294924. Registered office address and principal place of business: 7 Lochside View, Edinburgh, EH12 9DH. Ofwat, the Water Services Regulation, is the regulator of the water sector in England and Wales. For more information visit ofwat.gov.uk. Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available at business-stream.co.uk/yorkshire/useful-info. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.

Your charges in detail

Meter number / meter size: 98AQ352243 / 20mm

Water charges

Fixed water charge

Yearly fee £51.61	18 Jan 23 - 31 Mar 23	73 days	0.141397	S	[REDACTED]
Yearly fee £85.90	1 Apr 23 - 18 Apr 23	18 days	0.234699	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge

Estimated reading	19 Apr 23	1533			
Estimated reading	18 Jan 23	1459			
= volume used this period		74 m ³			
Charges	18 Jan 23 - 31 Mar 23	59.363 m ³	1.545	S	[REDACTED]
Charges	1 Apr 23 - 18 Apr 23	14.637 m ³	1.6105	S	[REDACTED]

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Total water charges

Waste water & drainage charges

Fixed waste water charge

Yearly fee £7.40	18 Jan 23 - 31 Mar 23	73 days	0.020274	Z	[REDACTED]
Yearly fee £52.58	1 Apr 23 - 18 Apr 23	18 days	0.143661	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge

Charges	18 Jan 23 - 31 Mar 23	56.395 m ³	2.2252	Z	[REDACTED]
Based on 95% of water usage figure					
Charges	1 Apr 23 - 18 Apr 23	13.905 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage

Charges	18 Jan 23 - 31 Mar 23	73 days		Z	[REDACTED]
Based on the annual charge of £22.97					
Charges	1 Apr 23 - 18 Apr 23	18 days		Z	[REDACTED]
Based on the annual charge of £24.19					

This is a fee for the cost of collecting and treating rain water which goes in to the public water and sewerage system from your premises.

Highway drainage

Charges	18 Jan 23 - 31 Mar 23	73 days		Z	[REDACTED]
Based on the annual charge of £11.49					
Charges	1 Apr 23 - 18 Apr 23	18 days		Z	[REDACTED]
Based on the annual charge of £12.09					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges

Subtotal

VAT at 20%	[REDACTED]
------------	------------

Total charges this period

Most of our services are zero-rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

We're here to help



Contact us today

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Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at business-stream.co.uk/water-efficiency



For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

[REDACTED]

Invoice / tax point date: 19 July 2023

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Water efficiency toolkit



We're committed to supporting our customers to reduce their water usage by up to 20%. Download our free water efficiency workplace tools at business-stream.co.uk/water-efficiency

Carbon consumption



Based on this period your annual carbon consumption is 207.95kgCO₂e/yr, based on National Government statistics.

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh SO50 6LP

Your water services invoice

19 April - 18 July 2023 (91 days, average £2.81 per day)

Your account summary

Your previous balance	[REDACTED]	[REDACTED]
Payments received	£0.00	
Your balance brought forward	[REDACTED]	[REDACTED]

Your charges this period (see page 2 for details)

Water services charges	[REDACTED]	5
VAT at 20%	[REDACTED]	
Total charges this period	[REDACTED]	



We look forward to receiving your payment of [REDACTED]

Ways to pay



Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit business-stream.co.uk/direct-debit or call us on 0330 123 2000.

Online

Visit business-stream.co.uk/pay online with your debit or credit card details.

By phone

Call 0330 123 2000 to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number: 2745609 / 2894580

Payment slip

Complete the enclosed payment slip and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

Alternatively, you can send a cheque, and the completed payment slip enclosed, to **Business Stream, PO Box 17381, Edinburgh EH12 1GT**. Cheques should be payable to 'Business Stream' and include your customer reference number on the back. Please don't send cash in the post and allow 10 days for payment to be processed. For more information, visit business-stream.co.uk/ways-to-pay

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Your charges in detail

Meter number / meter size: 98AQ352243 / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £85.90	19 Apr 23 - 18 Jul 23	91 days	0.234699	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge					
Actual reading	21 Apr 23	1513			
Estimated reading	19 Apr 23	1533			
= volume used this period		-20 m ³			
Estimated reading	19 Jul 23	1584			
Actual reading	21 Apr 23	1513			
= volume used this period		71 m ³			
Charges	19 Apr 23 - 20 Apr 23	-20 m ³	1.6105	S	[REDACTED]
Charges	21 Apr 23 - 18 Jul 23	71 m ³	1.6105	S	[REDACTED]
Total water charges					[REDACTED]

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Waste water & drainage charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £52.58	19 Apr 23 - 18 Jul 23	91 days	0.143661	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge					
Charges	19 Apr 23 - 20 Apr 23	-19 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					
Charges	21 Apr 23 - 18 Jul 23	67.45 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage					
Charges	19 Apr 23 - 18 Jul 23	91 days		Z	[REDACTED]
Based on the annual charge of £24.19					

This is a fee for the cost of collecting and treating rain water which goes in to the public water and sewerage system from your premises.

Highway drainage					
Charges	19 Apr 23 - 18 Jul 23	91 days		Z	[REDACTED]
Based on the annual charge of £12.09					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges					[REDACTED]
---	--	--	--	--	------------

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

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Payment Slip

Cashiers stamp and initials

No. Cheques

Fee

Your Account No.

Total amount now due

Please complete this bank giro credit and take it to a bank branch or post office to pay by cash, card or cheque.



9826023800027456099

Signature Date

Business Stream
Lloyds Bank plc
Head Office Collection Account

bank giro credit



CASH

CHEQUE

£

Please do not fold this counterfoil or mark or write below this line



For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

[REDACTED]

Invoice / tax point date: 19 October 2023

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Customer support hub



We're here to help and we're committed to making a positive difference to our customers, so you can save water, save time, and save money. Find out more in our Support Hub. Visit business-stream.co.uk/customer-support

Carbon consumption



Based on this period your annual carbon consumption is **262.16kgCO₂e/yr**, based on National Government statistics.

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh SO50 6LP

Your water services invoice

19 July - 18 October 2023 (92 days, average £3.41 per day)

Your account summary

Your previous balance	[REDACTED]
Payments received	[REDACTED]
Your balance brought forward	£0.00

Your charges this period (see page 2 for details)

Water services charges	[REDACTED]
VAT at 20%	[REDACTED]
Total charges this period	[REDACTED]



We look forward to receiving your payment of [REDACTED]

Ways to pay



Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit business-stream.co.uk/direct-debit or call us on 0330 123 2000.

Online

Visit business-stream.co.uk/pay online with your debit or credit card details.

By phone

Call 0330 123 2000 to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number: 2745609 / 3520298

Payment slip

Complete the enclosed payment slip and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

Alternatively, you can send a cheque, and the completed payment slip enclosed, to **Business Stream, PO Box 17381, Edinburgh EH12 1GT**. Cheques should be payable to 'Business Stream' and include your customer reference number on the back. Please don't send cash in the post and allow 10 days for payment to be processed. For more information, visit business-stream.co.uk/ways-to-pay

PO Box 17381, Edinburgh, EH12 1GT | business-stream.co.uk

Naturally different.

Scottish Water Business Stream Limited trading as Business Stream. Registered in Scotland. Company no. SC294924. Registered office address and principal place of business: 1-3 Lochside Crescent, Edinburgh, EH12 9SE. Ofwat, the Water Services Regulation Authority, is the regulator of the water sector in England and Wales. For more information visit ofwat.gov.uk. Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available at business-stream.co.uk/terms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.

Your charges in detail

Meter number / meter size: 98AQ352243 / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £85.90	19 Jul 23 - 18 Oct 23	92 days	0.234699	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge					
Estimated reading	19 Oct 23	1649			
Estimated reading	19 Jul 23	1584			
= volume used this period		65 m ³			
Charges	19 Jul 23 - 18 Oct 23	65 m ³	1.6105	S	[REDACTED]

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Total water charges					[REDACTED]
----------------------------	--	--	--	--	------------

Waste water & drainage charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £52.58	19 Jul 23 - 18 Oct 23	92 days	0.143661	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge					
Charges	19 Jul 23 - 18 Oct 23	61.75 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage					
Charges	19 Jul 23 - 18 Oct 23	92 days		Z	[REDACTED]
Based on the annual charge of £24.19					

This is a fee for the cost of collecting and treating rain water which goes in to the public water and sewerage system from your premises.

Highway drainage					
Charges	19 Jul 23 - 18 Oct 23	92 days		Z	[REDACTED]
Based on the annual charge of £12.09					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges					[REDACTED]
---	--	--	--	--	------------

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

Most of our services are zero-rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

We're here to help



Contact us today

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Helpful information



Emergency

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Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at business-stream.co.uk/water-efficiency

Payment Slip

Cashiers stamp and initials

No. Cheques

Fee

Your Account No. [REDACTED]

Total amount now due [REDACTED]

Please complete this bank giro credit and take it to a bank branch or post office to pay by cash, card or cheque.



9826023800027456099

Signature _____

Date _____

Business Stream
Lloyds Bank plc
Head Office Collection Account

bank giro credit



CASH

CHEQUE

£

30-00-00

00323284

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Please do not fold this counterfoil or mark or write below this line



For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

[REDACTED]

Invoice / tax point date: 19 January 2024

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh SO50 6LP

Your water services invoice

19 October 2023 - 18 January 2024 (92 days, average £3.23 per day)

Your account summary

Your previous balance	[REDACTED]
Payments received	[REDACTED]
Your balance brought forward	£0.00

Your charges this period (see page 2 for details)

Water services charges	[REDACTED]
VAT at 20%	[REDACTED]
Total charges this period	[REDACTED]



We look forward to receiving your payment of [REDACTED]

Ways to save



With a rise in the cost of living and energy rates higher than ever, we want to help you cut costs wherever we can. View our ways to save tips for help in reducing your water costs. Visit business-stream.co.uk/ways-to-save

Carbon consumption



Based on this period your annual carbon consumption is **246.02kgCO₂e/yr**, based on National Government statistics.

Ways to pay



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Online

Visit business-stream.co.uk/pay online with your debit or credit card details.

By phone

Call 0330 123 2000 to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number: 2745609 / 4199708

Payment slip

Complete the enclosed payment slip and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

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Your charges in detail

Meter number / meter size: 98AQ352243 / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £85.90	19 Oct 23 - 18 Jan 24	92 days	0.234699	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge					
Actual reading	25 Oct 23	1651			
Estimated reading	19 Oct 23	1649			
= volume used this period		2 m ³			
Estimated reading	19 Jan 24	1710			
Actual reading	25 Oct 23	1651			
= volume used this period		59 m ³			
Charges	19 Oct 23 - 24 Oct 23	2 m ³	1.6105	S	[REDACTED]
Charges	25 Oct 23 - 18 Jan 24	59 m ³	1.6105	S	[REDACTED]
Total water charges					[REDACTED]

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Waste water & drainage charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £52.58	19 Oct 23 - 18 Jan 24	92 days	0.143661	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge					
Charges	19 Oct 23 - 24 Oct 23	1.9 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					
Charges	25 Oct 23 - 18 Jan 24	56.05 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage					
Charges	19 Oct 23 - 18 Jan 24	92 days		Z	[REDACTED]
Based on the annual charge of £24.19					

This is a fee for the cost of collecting rain water which goes in to the public sewerage system from your premises.

Highway drainage					
Charges	19 Oct 23 - 18 Jan 24	92 days		Z	[REDACTED]
Based on the annual charge of £12.09					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges					[REDACTED]
---	--	--	--	--	------------

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

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Helpful information



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Payment Slip

Cashiers stamp and initials

No. Cheques

Fee

Your Account No.

Total amount now due

Please complete this bank giro credit and take it to a bank branch or post office to pay by cash, card or cheque.



9826023800027456099

Signature Date

Business Stream
Lloyds Bank plc
Head Office Collection Account

bank giro credit

CASH

CHEQUE

£

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Your charges in detail

Meter number / meter size: 98AQ352243 / 20mm

Water charges

		Units	Rate	VAT	Charge
Fixed water charge					

Yearly fee £85.90	19 Jan 24 - 31 Mar 24	73 days	0.234699	S	[REDACTED]
Yearly fee £83.20	1 Apr 24 - 18 Apr 24	18 days	0.227945	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge					
Estimated reading	19 Apr 24	1772			
Estimated reading	19 Jan 24	1710			
= volume used this period		62 m ³			
Charges	19 Jan 24 - 31 Mar 24	49.736 m ³	1.6105	S	[REDACTED]
Charges	1 Apr 24 - 18 Apr 24	12.264 m ³	1.9706	S	[REDACTED]

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Total water charges [REDACTED]

Waste water & drainage charges

		Units	Rate	VAT	Charge
Fixed waste water charge					

Yearly fee £52.58	19 Jan 24 - 31 Mar 24	73 days	0.143661	Z	[REDACTED]
Yearly fee £54.78	1 Apr 24 - 18 Apr 24	18 days	0.150082	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge					
Charges	19 Jan 24 - 31 Mar 24	47.249 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					
Charges	1 Apr 24 - 18 Apr 24	11.651 m ³	2.5756	Z	[REDACTED]
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage

Charges	19 Jan 24 - 31 Mar 24	73 days		Z	[REDACTED] 2
Based on the annual charge of £24.19					
Charges	1 Apr 24 - 18 Apr 24	18 days		Z	[REDACTED]
Based on the annual charge of £27.18					

This is a fee for the cost of collecting rain water which goes in to the public sewerage system from your premises.

Highway drainage

Charges	19 Jan 24 - 31 Mar 24	73 days		Z	[REDACTED]
Based on the annual charge of £12.09					
Charges	1 Apr 24 - 18 Apr 24	18 days		Z	[REDACTED]
Based on the annual charge of £13.59					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges [REDACTED]

Subtotal [REDACTED]

Total charges this period [REDACTED]

We're here to help



Contact us today

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Helpful information



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Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at business-stream.co.uk/water-efficiency

Payment Slip

Payment Slip
Cashiers stamp and initials

10 of 10

— 100 —

No. Cheques

11

Fee

Your Account No.

Total amount now due

Please complete this bank giro credit and take it to a bank branch or post office to pay by cash, card or cheque.



9826023800027456099

Signature _____

Date _____

Business Stream
Lloyds Bank plc
Head Office Collection Account

bank giro credit 



CASH

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CHEQUE

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For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

[REDACTED]

Invoice / tax point date: 20 July 2024

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Water efficiency toolkit



We're committed to supporting our customers to reduce their water usage by up to 20%.
Download our free water efficiency workplace tools at business-stream.co.uk/water-efficiency

Your water services invoice

19 April - 18 July 2024 (91 days)

Your account summary

Your previous balance	[REDACTED]
Payments received	[REDACTED]
Your balance brought forward	£0.00

Your charges this period (see page 2 for details)

Water services charges	[REDACTED]
VAT at 20%	[REDACTED]
Total charges this period	[REDACTED]



Your new account balance [REDACTED]

Ways to pay



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Online

Visit business-stream.co.uk/pay online with your debit or credit card details.

By phone

Call 0330 123 2000 to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number:
2745609 / 5570752

Payment slip

Complete the enclosed payment slip and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

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Your charges in detail

Water charges

		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £83.20	19 Apr 24 - 18 Jul 24	91 days	0.227945	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Meter number / meter size: 98AQ352243 / 20mm

Actual reading 24 Apr 24 1688

Estimated reading 19 Apr 24 1772

= volume used this period -84 m³

Charges	19 Apr 24 - 23 Apr 24	-84 m ³	1.9706	S	[REDACTED]
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Meter number / meter size: 312823986 / 20mm

Estimated reading 19 Jul 24 100

Actual reading 24 Apr 24 37

= volume used this period 63 m³

Charges	24 Apr 24 - 18 Jul 24	63 m ³	1.9706	S	[REDACTED]
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Total water charges

Waste water & drainage charges

		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £54.78	19 Apr 24 - 18 Jul 24	91 days	0.150082	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Meter number / meter size: 98AQ352243 / 20mm

Charges 19 Apr 24 - 23 Apr 24 -79.8 m³

Based on 95.00% of water usage figure

Meter number / meter size: 312823986 / 20mm

Charges 24 Apr 24 - 18 Jul 24 59.85 m³

Based on 95.00% of water usage figure

Surface water drainage

This is a fee for the cost of collecting rain water which goes in to the public sewerage system from your premises.

Charges 24 Apr 24 - 18 Jul 24 86 days

Based on the annual charge of £27.18

Charges 19 Apr 24 - 23 Apr 24 5 days

Based on the annual charge of £27.18

Highway drainage

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Charges 24 Apr 24 - 18 Jul 24 86 days

Based on the annual charge of £13.59

Charges 19 Apr 24 - 23 Apr 24 5 days

Based on the annual charge of £13.59

Total waste water and drainage charges

Subtotal

Total charges this period

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For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

[REDACTED]

Invoice / tax point date: 17 October 2024

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

Customer support hub



We're here to help and we're committed to making a positive difference to our customers, so you can save water, save time, and save money. Find out more in our Support Hub. Visit business-stream.co.uk/customer-support

Your water consumption and carbon emissions



The year to date (YTD) water consumption for your site is 56.26m³. Based on the billing period and using UK Government statistics, your annual carbon emissions are 267.98kgCO₂e/yr.

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh SO50 6LP

Your water services invoice

19 July - 16 October 2024 (90 days, average £4.01 per day)

Your account summary

Your previous balance	[REDACTED]
Payments received	£0.00
Your balance brought forward	[REDACTED]

Your charges this period (see page 2 for details)

Water services charges	[REDACTED]
VAT at 20%	[REDACTED]
Total charges this period	[REDACTED]



We look forward to receiving your payment of [REDACTED]

Ways to pay



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By phone

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By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number:
2745609 / 6263379

Payment slip

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Your charges in detail

Meter number / meter size: 312823986 / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £83.20	19 Jul 24 - 16 Oct 24	90 days	0.227945	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge					
Estimated reading	17 Oct 24	165			
Estimated reading	19 Jul 24	100			
= volume used this period		65 m ³			
Charges	19 Jul 24 - 16 Oct 24	65 m ³	1.9706	S	[REDACTED]

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption.

Total water charges					[REDACTED]
---------------------	--	--	--	--	------------

Waste water & drainage charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £54.78	19 Jul 24 - 16 Oct 24	90 days	0.150082	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge					
Charges	19 Jul 24 - 16 Oct 24	61.75 m ³	2.5756	Z	[REDACTED]
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage					
Charges	19 Jul 24 - 16 Oct 24	90 days		Z	[REDACTED]
Based on the annual charge of £27.18					

This is a fee for the cost of collecting rain water which goes in to the public sewerage system from your premises.

Highway drainage					
Charges	19 Jul 24 - 16 Oct 24	90 days		Z	[REDACTED]
Based on the annual charge of £13.59					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges					[REDACTED]
--	--	--	--	--	------------

Subtotal					[REDACTED]
Total charges this period					[REDACTED]

We're here to help

Contact us today

If you'd like to speak to one of our friendly advisers, visit business-stream.co.uk/contact-us to find out how to get in touch.

Making a complaint

If you feel your query hasn't been resolved as expected, you can make a complaint and we'll escalate your concerns to our Customer Relations Team. You can raise a complaint at business-stream.co.uk/make-a-complaint or by letter to Customer Relations Team, Business Stream, PO Box 17381, Edinburgh, EH12 1GT.

The Consumer Council for Water

If you've followed our complaints process and remain dissatisfied, The Consumer Council for Water can offer you free independent advice. Visit ccwater.org.uk, call 0300 034 2222 or write to The Consumer Council for Water, c/o 23 Stephenson Street, Birmingham, B2 4BH.

Helpful information

Emergency

If you have a water emergency, go to business-stream.co.uk/emergencies

Improving your bill accuracy

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Understanding your bill

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Got a question?

We're here to help. That's why we make managing your water services as effortless as possible. You can find a range of frequently asked questions at business-stream.co.uk/help

Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at business-stream.co.uk/water-efficiency

More information

Your supply point ID: Year to date consumption

For the year: 2024/25

Supply point ID – year to date consumption total: 56.26m³.

Water supply point – year to date consumption total: 56.26m³.

Waste water supply point – year to date consumption total: 0.00m³.

Payment Slip

Cashiers stamp and initials

No. Cheques

Fee

Your Account No.

Total amount now due

Please complete this bank giro credit and take it to a bank branch or post office to pay by cash, card or cheque.

9826023800027456099

30-00-00

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Please do not fold this counterfoil or mark or write below this line

bank giro credit

CASH

CHEQUE

£

Signature

Date

Business Stream

Lloyds Bank plc

Head Office Collection Account

X



For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

[REDACTED]

Invoice / tax point date: 19 January 2024

Supply address: 1 TASTY HOUSE RIVERSIDE,
BISHOPSTOKE HA, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

Page 1 of 3

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh SO50 6LP

Your water services invoice

19 October 2023 - 18 January 2024 (92 days, average £3.23 per day)

Your account summary

Your previous balance	[REDACTED]
Payments received	[REDACTED]
Your balance brought forward	£0.00

Your charges this period (see page 2 for details)

Water services charges	[REDACTED]
VAT at 20%	[REDACTED]
Total charges this period	[REDACTED]



We look forward to receiving your payment of [REDACTED]

Ways to save



With a rise in the cost of living and energy rates higher than ever, we want to help you cut costs wherever we can. View our ways to save tips for help in reducing your water costs. Visit business-stream.co.uk/ways-to-save

Carbon consumption



Based on this period your annual carbon consumption is **246.02kgCO₂e/yr**, based on National Government statistics.

Ways to pay



Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit business-stream.co.uk/direct-debit or call us on 0330 123 2000.

Online

Visit business-stream.co.uk/pay online with your debit or credit card details.

By phone

Call 0330 123 2000 to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account.
Please include this reference number: 2745609 / 4199708

Payment slip

Complete the enclosed payment slip and present it, with your invoice, to your bank branch or to a post office, to pay by cash, card or cheque. You may be charged for this service.

Alternatively, you can send a cheque, and the completed payment slip enclosed, to **Business Stream, PO Box 17381, Edinburgh EH12 1GT**. Cheques should be payable to 'Business Stream' and include your customer reference number on the back. Please don't send cash in the post and allow 10 days for payment to be processed. For more information, visit business-stream.co.uk/ways-to-pay

PO Box 17381, Edinburgh, EH12 1GT | business-stream.co.uk

Naturally different.

Scottish Water Business Stream Limited trading as Business Stream. Registered in Scotland. Company no. SC294924. Registered office address and principal place of business: 1-3 Lochside Crescent, Edinburgh, EH12 9SE. Ofwat, the Water Services Regulation Authority, is the regulator of the water sector in England and Wales. For more information visit ofwat.gov.uk. Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available at business-stream.co.uk/terms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.

Your charges in detail

Meter number / meter size: 98AQ352243 / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £85.90	19 Oct 23 - 18 Jan 24	92 days	0.234699	S	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

Volumetric water charge					
Actual reading	25 Oct 23	1651			
Estimated reading	19 Oct 23	1649			
= volume used this period		2 m ³			
Estimated reading	19 Jan 24	1710			
Actual reading	25 Oct 23	1651			
= volume used this period		59 m ³			
Charges	19 Oct 23 - 24 Oct 23	2 m ³	1.6105	S	[REDACTED]
Charges	25 Oct 23 - 18 Jan 24	59 m ³	1.6105	S	[REDACTED]
Total water charges					[REDACTED]

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption. Find out more at business-stream.co.uk/yorkshire/useful-info

Waste water & drainage charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £52.58	19 Oct 23 - 18 Jan 24	92 days	0.143661	Z	[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Volumetric waste water charge					
Charges	19 Oct 23 - 24 Oct 23	1.9 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					
Charges	25 Oct 23 - 18 Jan 24	56.05 m ³	2.2758	Z	[REDACTED]
Based on 95% of water usage figure					

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

Surface water drainage					
Charges	19 Oct 23 - 18 Jan 24	92 days		Z	[REDACTED]
Based on the annual charge of £24.19					

This is a fee for the cost of collecting rain water which goes in to the public sewerage system from your premises.

Highway drainage					
Charges	19 Oct 23 - 18 Jan 24	92 days		Z	[REDACTED]
Based on the annual charge of £12.09					

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Total waste water and drainage charges					[REDACTED]
---	--	--	--	--	------------

Subtotal					[REDACTED]
VAT at 20%					[REDACTED]
Total charges this period					[REDACTED]

Most of our services are zero-rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

We're here to help



Contact us today

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Helpful information



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Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at business-stream.co.uk/water-efficiency

Payment Slip

Cashiers stamp and initials

No. Cheques

Fee

Your Account No. [REDACTED]

Total amount now due [REDACTED]

Please complete this bank giro credit and take it to a bank branch or post office to pay by cash, card or cheque.



9826023800027456099

Signature _____

Date _____

Business Stream
Lloyds Bank plc
Head Office Collection Account

bank giro credit

CASH

CHEQUE

£

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Please do not fold this counterfoil or mark or write below this line



For emergencies, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/emergencies

Customer reference / invoice no

[REDACTED]

Invoice / tax point date: 18 April 2025

Supply address: 1 RIVERSIDE, BISHOPSTOKE,
EASTLEIGH, HAMPSHIRE, SO50 6LP

Supply point ID: water / waste water:
3019285682W19 / 3019285682S16

Our VAT number: 945 8508 85

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Changes to your 2025/26 charges



Like all water retailers, we review our charges every year. As a result, you'll see some changes to the charges included in your bill for the billing period starting 1 April 2025. Find out more information at business-stream.co.uk/charges

Your water consumption and carbon emissions



The year to date (YTD) water consumption for your site is 11.73m³. Based on the billing period and using UK Government statistics, your annual carbon emissions are 272.10kgCO₂e/yr.

TASTY HOUSE TASTY HOUSE
Wan Hong Wong
1 Riverside
Bishopstoke
Eastleigh SO50 6LP

Your water services invoice

17 January - 16 April 2025 (90 days, average £4.37 per day)

Your account summary

Your previous balance	[REDACTED]
Payments received	[REDACTED]
Your balance brought forward	£0.00

Your charges this period (see page 2 for details)

Water services charges	[REDACTED]
VAT at 20%	[REDACTED]
Total charges this period	[REDACTED]



We look forward to receiving your payment of [REDACTED]

Ways to pay



Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit business-stream.co.uk/direct-debit or call us on 0330 123 2000.

Online

Visit business-stream.co.uk/payonline with your debit or credit card details.

By phone

Call 0330 123 2000 to pay over the phone using your debit or credit card details.

By bank transfer

Sort code: 30-00-02.
Account number: 03029919.
Account name: Business Stream Revenue Account. Please include this reference number: 2745609 / 7691204

You can also find other ways to pay at business-stream.co.uk/ways-to-pay

Your charges in detail

Meter number / meter size: 312823986 / 20mm

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £83.20	17 Jan 25 - 31 Mar 25	74 days	0.227945	S	[REDACTED]
Yearly fee £92.47	1 Apr 25 - 16 Apr 25	16 days	0.253342	S	[REDACTED]
Volumetric water charge					
Estimated reading	17 Apr 25	298			
Estimated reading	17 Jan 25	232			
= volume used this period		66 m ³			
Charges	17 Jan 25 - 31 Mar 25	54.267 m ³	1.9706	S	[REDACTED]
Charges	1 Apr 25 - 16 Apr 25	11.733 m ³	2.7702	S	[REDACTED]
Total water charges					[REDACTED]

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

This is a charge for the amount of water you've used, as recorded by your water meter. The rate you are charged can vary based on your location and your water consumption.

Waste water & drainage charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £54.78	17 Jan 25 - 31 Mar 25	74 days	0.150082	Z	[REDACTED]
Yearly fee £56.51	1 Apr 25 - 16 Apr 25	16 days	0.154822	Z	[REDACTED]
Volumetric waste water charge					
Charges	17 Jan 25 - 31 Mar 25	51.553 m ³	2.5756	Z	[REDACTED]
Based on 95% of water usage figure					
Charges	1 Apr 25 - 16 Apr 25	11.147 m ³	3.9717	Z	[REDACTED]
Based on 95% of water usage figure					
Surface water drainage					
Charges	17 Jan 25 - 31 Mar 25	74 days		Z	[REDACTED]
Based on the annual charge of £27.18					
Charges	1 Apr 25 - 16 Apr 25	16 days		Z	[REDACTED]
Based on the annual charge of £42.78					
Highway drainage					
Charges	17 Jan 25 - 31 Mar 25	74 days		Z	[REDACTED]
Based on the annual charge of £13.59					
Charges	1 Apr 25 - 16 Apr 25	16 days		Z	[REDACTED]
Based on the annual charge of £21.39					
Total waste water and drainage charges					[REDACTED]

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

This is the amount of water that we estimate goes down your drain based on a proportion of the water consumption recorded by your water meter. In general, waste water is charged between 90% and 100% of your recorded water use.

This is a fee for the cost of collecting rain water which goes in to the public sewerage system from your premises.

This is a fee for the upkeep of the public roads drainage system and road flooding prevention.

Subtotal	[REDACTED]
VAT at 20%	[REDACTED]
Total charges this period	[REDACTED]

Most of our services are zero-rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

We're here to help



Account support

You can find a range of ways to manage your account at business-stream.co.uk/help. Or, if you'd like to speak to one of our friendly advisers, visit business-stream.co.uk/contact-us to find out how to get in touch.

Understanding your bill

To understand more about your bill, view our interactive bill explainer at business-stream.co.uk/bill-explainer

Improving bill accuracy

It's important to us that you receive accurate bills. If you have a meter, you can help by submitting regular meter reads. Visit business-stream.co.uk/meter-reading

Save water and cut costs

We offer lots of ways to save money on your business water bills including reducing your water usage with our Water Efficiency Guide. Visit business-stream.co.uk/ways-to-save to find out more.

Concerns about paying

If you have any concerns about making payments, please contact our dedicated team on 0330 123 2000. We offer a range of flexible payment plans and one of our advisers will be happy to discuss your options.

Manage your account online

Log in to your account to view and pay bills, submit meter readings, update your details and more. Anytime, anywhere. Visit business-stream.co.uk/my-account to log in or sign up.

Emergencies

If you have a water emergency, go to business-stream.co.uk/emergencies

Making a complaint

If you've raised a query that hasn't been resolved to your satisfaction, you can make a complaint to our Customer Resolutions team. Visit business-stream.co.uk/make-a-complaint to find out more. If you've followed our complaints process and remain dissatisfied or you're unhappy with the action we've taken, you can contact the Consumer Council for Water for premises in England, or the Scottish Public Services Ombudsman for premises in Scotland. Visit business-stream.co.uk/complaints to find out how to contact them.

A credit on your account

If your account is in credit, and you'd like to discuss a credit refund or explore alternative payment terms, please get in touch with one of our friendly advisers on 0330 123 2000 and we'll be happy to help.

Please be aware that you may be at risk of losing any accrued credit if you move out of your premises, switch to another water retailer, or cease trading without notifying us of your updated contact information and bank details, or in the unlikely event that Business Stream becomes insolvent.

We really hope you continue choosing Business Stream as your water and/or waste water retailer, but if for any reason you feel dissatisfied with our terms and conditions or the quality of our service, you have the option to switch to another water retailer, subject to your contractual terms and conditions with us.

More information



Your supply point ID: Year to date consumption

For the year: 2025/26

Supply point ID – year to date consumption total: 11.73m³.

Water supply point – year to date consumption total: 11.73m³.

Waste water supply point – year to date consumption total: 0.00m³.