

From: [Pires, Andre](#)
To: [Amery, Andy](#)
Subject: [F/25/99790] 4-6 SPRING LANE, BISHOPSTOKE, EASTLEIGH, SO50 6LS Noise
Date: 31 July 2025 12:19:44
Attachments: [image001.gif](#)
[image174203.jpg](#)

Good morning Andy,

Thank you for consulting the Pollution Team on the part retrospective application F/25/99790 for the retention of parcel storage lockers to front of shop and installation of 5No security bollards at 4-6 SPRING LANE, BISHOPSTOKE, EASTLEIGH, SO50 6LS.

I review the information and site plans and have the following comments: It's understood the parcel storage lockers operates 24h. The location of the parcel locker is directly below residential properties and there is a risk of noise nuisance specially at night if the client using the lockers parks the car late at night or even leaves the car idling while collecting the parcels plus closing car doors etc.

I don't have a strong objection to this, but I believe there is a risk of noise nuisance. As this is already in place and operating it would be useful to know the feedback from the upstairs residents.

I would suggest the following : if there are no noise complaints at present (I can't find any) to allow the planning application and to monitor the noise complaints that may arise from this operation. If we have a considerable number of noise complaints at nighttime we may require to restricted operating hours.

Thank you

Andre

Andre Pires

Pollution Control Manager

Planning & Environment - Pollution

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